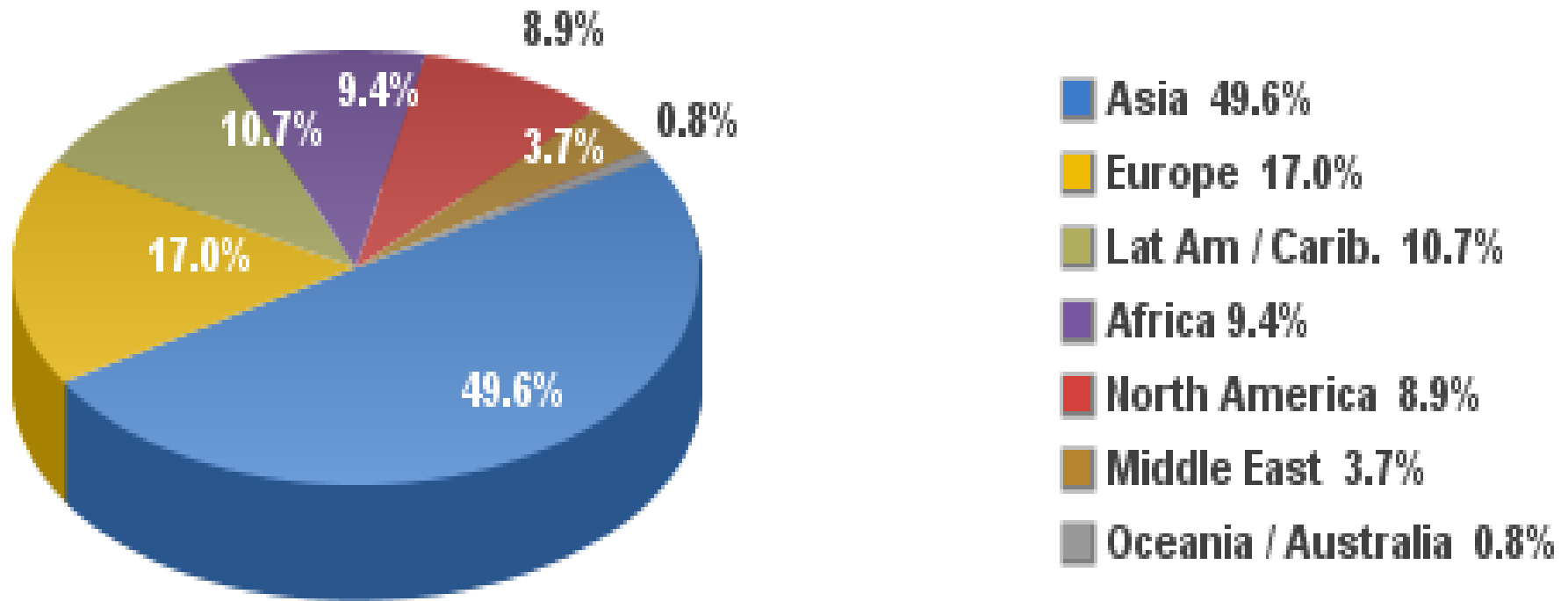


GLOCAL MOBILITY MODEL: Promoting Language Learning and Intercultural Competence in Open Education

By:

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Internet Users in the World by Regions June 2016



Source: Internet World Stats - www.internetworldstats.com/stats.htm

Basis: 3,611,375,813 Internet users on June 30, 2016

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National Agenda



Explore over 64 courses, learn with 181,832 students



MINISTRY OF HIGHER EDUCATION

SOARING UPWARDS
MALAYSIAN HIGHER EDUCATION



Computer-mediated Communication (CMC)

**Synchronous
computer-mediated
communication
(SCMC)**



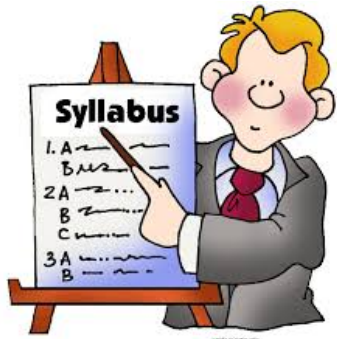
**Asynchronous
computer-mediated
communication
(ACMC)**

> Text or audio

> Audio and image

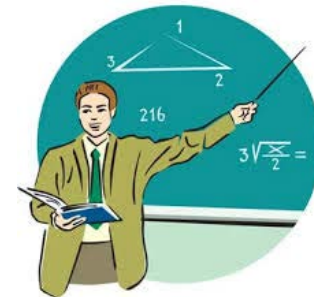
> Text, audio and image





INFRASTRUCTURE

STRATEGIES

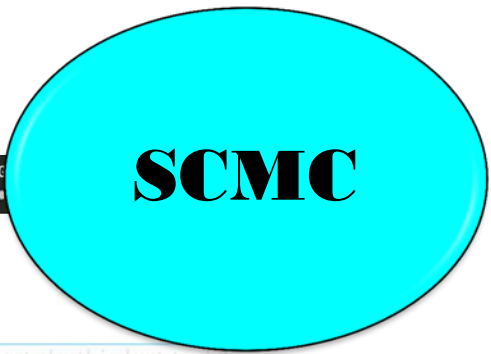


INSTRUCTOR/ FACILITATOR

The Project

Since
2005





SCMC

Example 1



we can do it now

the only learning problem i have is that we do not speak english in thailand

Oh i see



so it's like, we don't get to use what we learn in class

how about in Malay?

The problem in malaysia is the other people always condemn someone that try to speak in english for his/her daily basis

For example,when i try to speak english with my friend,they will always laugh at me and ridicule me and thus,it will make me feel shy

Example 2

Really? its ok ,even the government at your country still not upgrade the policy, but I think all of you can always use the English language to ensure the English skill can be improve,right? So, we already decide that the main factor that are faced by both of our country is because ourself just keep it and not ask lecturer if not know something about English language, right? So I think we should stop here ☐



yse the mian factor is what you said. ^ ^

Okay, thank you for the conversations.

Okay.thank you for you too Tent because be my partner in this conversation..nice to know you . I hope we can practice the English language in our daily life..OK bye ☐☘

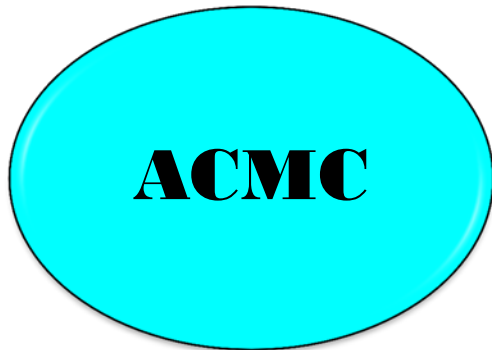


Bye, thank you for being my partner for the whole time, i hope that too, and you will be success in the future, i'm sure about that see you



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NUR' HAFIZAH ROSLI S. to KU_UMP

<https://m.youtube.com/watch?v=RdW7ukq1Sf0>
here is link for group A (Gender Equality in Malaysia)

Like (1) • 2 Replies • Share • Follow

May 30, 2016



Cruz Ugalde L.

I really liked it, it's a great contribution from your part

[Translate](#)

Like • Reply • Jun 15, 2016



Nazirmadova S.

That is a nice presentation, I like The Tenth Malaysia Plan (2011-2015) which increase the number of women in political decision-making process

[Translate](#)

Like • Reply • Jun 16, 2016



Type a reply...



SYAHIRAH Z. to KU_UMP

<https://youtu.be/3qbtpU0-3Xw>
here is the link for group E (crime and security in malaysian society)



**SCMC +
ACMC**

Example 1



Example 2



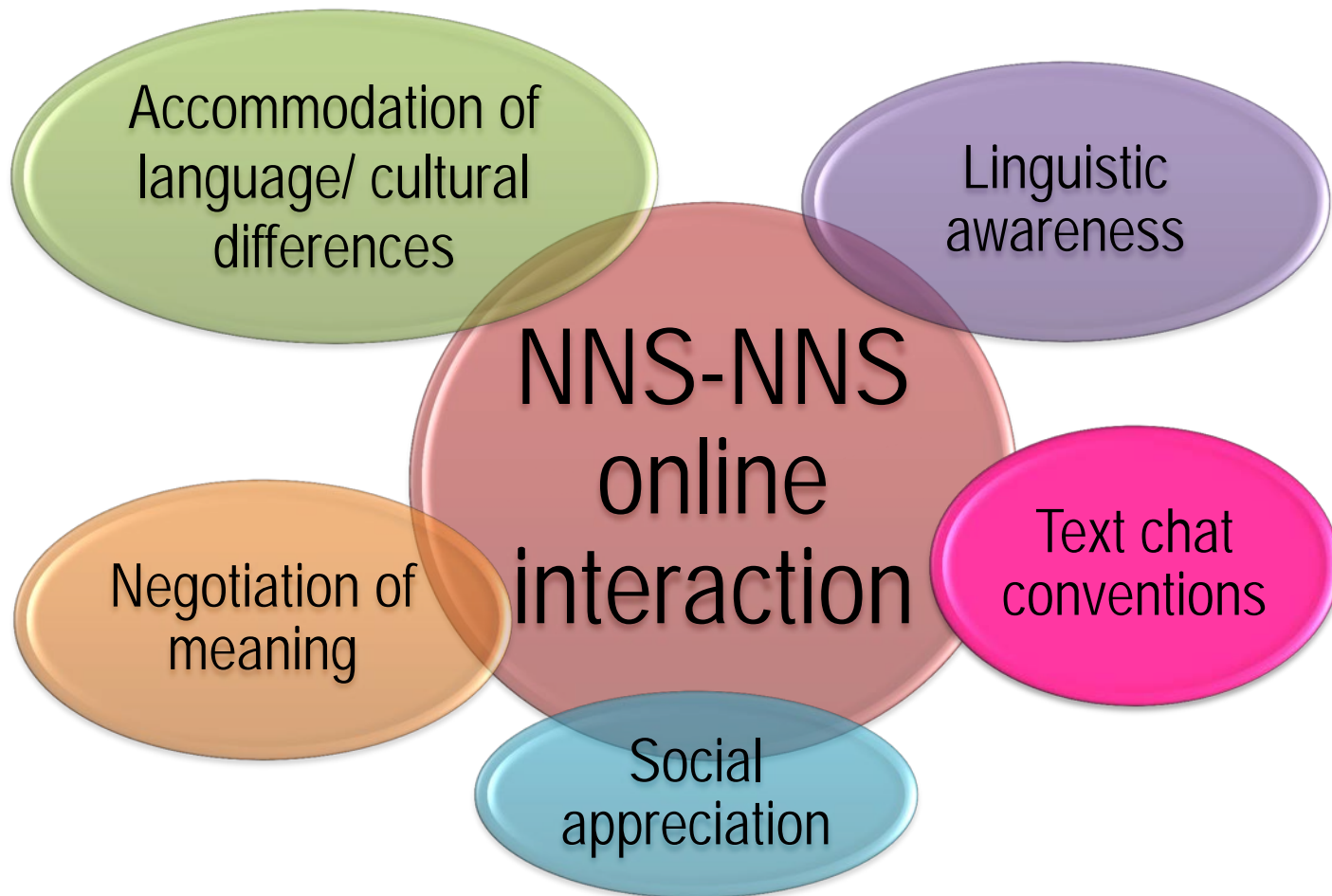
Findings: Acceptance

- ✓ "This is a new experience and a chance for me to chat and communicate with a new friend from another country". [sic]
- ✓ "We shares about favorites, countries and education". [sic]
- ✓ "When we need to complete our second task, he tries to give cooperation by giving some ideas even though his English is not good". [sic]
- ✓ "For the first meeting, I feel like I am very comfortable with her even it is the very first time I know her. First meeting activity makes us close in a short time". [sic]
- ✓ "I learn about the Japan company which is NINTENDO. It is toy maker company. She also talk the about the company development and history. I also ask my partner Nao about their culture and she explain me very well". [sic]
- ✓ "My Japanese partner is so friendly, so i can going well with her. Everytime she does not understand me, i will type for her and she too. I also like this session because i can improve my speaking skill". [sic]

Findings: Resistance

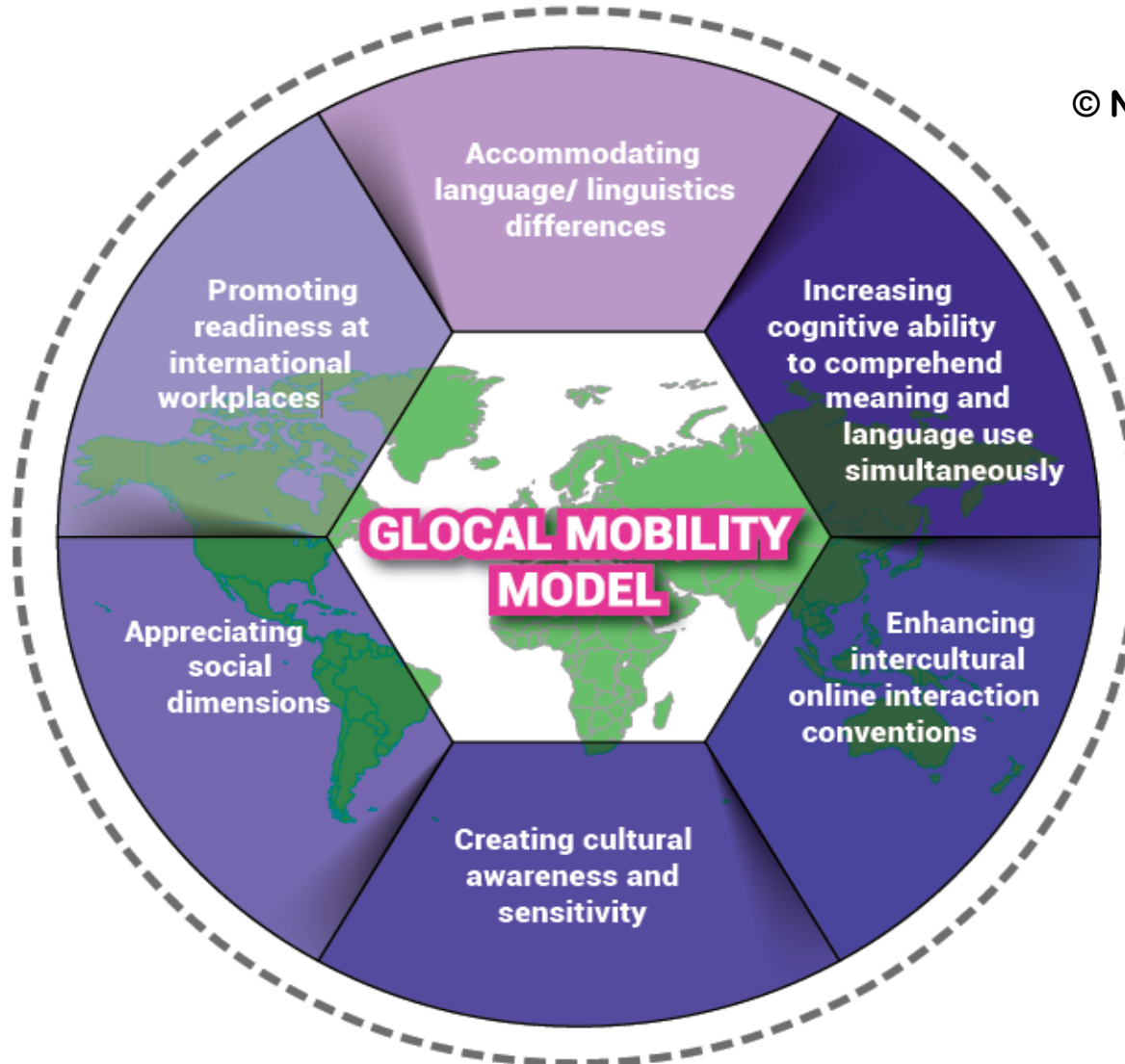
- ✓ "I can't reach my partner – internet access problem". [sic]
- ✓ "After past a few minutes, he cannot focus to our task and he started to ask me something that are not related to the task". [sic]
- ✓ "Very hard to get proper feedback since she'll copy and paste most of the conversation". [sic]
- ✓ "Sometimes his cannot understand what I mean and ask him". [sic]
- ✓ "He does not know about the topic to discuss. Too difficult to me to explain all things". [sic]
- ✓ The video streaming wasn't very smooth and the audio couldn't be heard clearly, making the situating a bit hard for us to understand. [sic]
- ✓ Prolonging the session would be a welcome as well, 1 hour feels a bit short for an online conversation and I hope for a longer session next time. [sic]

Findings: General themes



Glocal Mobility Model©

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Quality assurance

**Guided, well-planned
CMC tasks to be used by
the NNS-NNS in the
MOOC courses**



Explore over 64 courses, learn with 181,832 students



MINISTRY OF HIGHER EDUCATION

**SOARING
UPWARDS**
MALAYSIAN HIGHER EDUCATION





Negotiation of Meaning

Time/ turn	Learner	Text chat transcript
11:17:23 PM	dn:	Yes i love cat. For the next task its about the issue or challenge faced by fresh graduate in securing for job
11:17:51 PM	CK:	Ummmm
11:18:27 PM	CK:	What is challenge faced?
11:18:44 PM	CK:	Sorry, I don't understand
11:20:05 PM	dn:	Ohh sorry i mean the challenges faced by fresh graduate in securing for job

Negotiation of Meaning

Time/ turn	Learner	Text chat transcript
9:59:11 PM	NS	When u graduated u want to favorite job?
10:00:44 PM	MZ	what do you mean by favourite job?
10:00:48 PM	MZ	:)
10:02:56 PM	NS	I mean what u like to work?
10:03:16 PM	NS	U understand me
10:04:07 PM	NS	Yes
10:05:22 PM	NS	hahaha I a little confuse to my question
10:05:26 PM	MZ	owh yes i understand

Accommodation

Time/ turn	Learner	Text chat transcript
11:00:02 PM	KKT:	The important problem in Thailand is Thai low English skills.
11:02:28 PM	KKT:	Thailand people dare not speak English. Because they fear and they think that English is difficult.
11:05:45 PM	IN:	Actually some of Malaysian having the same problem. We are not in the level of fluent in English. For me myself, I still a moderate English user. But still, we learn more. English is fun anyway.
11:06:31 PM	IN:	Most company may need or they only choose fluent English user.
11:06:36 PM	KKT:	English is the common language of the world. Everyone featured English. So is't problem of fresh graduate.



Accommodation

Time/ turn	Learner	Text chat transcript
11:49:55 PM	SD	So what do you think ?
11:50:42 PM	BS	you give me a lot of reason and explanation...hahaha...
11:51:00 PM	BS	yess i agree with you....
11:52:20 PM	SD	Haha Do I make you confused with my word ?
11:53:08 PM	SD	I press it hastily 5555
11:55:55 PM	BS	a little bit confused...hahahaha..but don't worry i still understant what do you mean...

Linguistic Awareness

Spelling correction

nor amalina junior 555? 22:15

means? 22:15

Nan9pp Sorry 22:15

nor amalina I dont know abaout that 22:15

*about 22:15

Nan9pp I'm grade 3 22:15

Haha 22:15

Do you understand ? 22:15

nor amalina hehehe sorry nang 22:16

I not understand about this 22:16

Nan9pp Oh sorry 22:21

I'm so weak about english 22:22

😞 22:22

nor amalina Its ok nang.. dont be sad 22:22

Im also not influence in English Vocabulary 22:23

Nan9pp Hahah i will try to talk with you 22:23

nor amalina but we can try the best in conversation 22:23

😞 22:23

Nan9pp Uhmhhh (: 22:23

Ok 22:24

nor amalina how old are you nang? 22:25

Nan9pp I'm 21 years old 22:25

nor amalina outttchhh 22:26

😞 22:26

Type a message here



Send

Linguistic Awareness

Time/ turn	Learner	Text chat transcript
10:17:20 PM	ZS	some company need person who can perform at their best and benefit the company more
10:17:23 PM	ZS	:)
10:20:26 PM		i think one thing that the boss will choose is the gay who can speak english
10:20:38 PM	OK	sorry
10:20:49 PM	OK	tha guy**
10:20:51 PM	ZS	guy
10:20:52 PM	ZS	hahaha

Social Appreciation



Yeah soDearie i would like to bother you again for my final task



After this task we are free to chat everything

Yeah



Yup Sure .. no problem ..

Shall we start now??



Yes ^^

Social Appreciation

Time/ turn	Learner	Text chat transcript
11:16:16 PM	IN	Really happy to know you. (heart)
11:16:44 PM	KKT	3 days for we talked, I think a good experience.
11:18:59 PM	IN	Yaa. Its a good expirience.
11:19:09 PM	IN	Its sad to say good bye
11:19:13 PM	KKT	If you want to talk to me ,You can because we are friends.
11:19:13 PM	IN	:(
11:19:43 PM	IN	You too. Don't feel shy ok if you want to know more about Malaysia.
11:19:45 PM	IN	:)
11:22:15 PM	KKT	If you want to know in Thailand. I'm here to help you.



Text chat conventions







Time/ turn	Learner	Text chat transcript
10:34:25 PM	P	Ok wait me for typing Pls
10:34:44 PM	SL	Can explain me bout is it thai gt many jobless ppl?
10:35:05 PM	P	i have a lot to tell U
10:35:30 PM	SL	Ok..juz tell me bout tat ^^
10:35:32 PM	P	but its so hard to type now :(
10:35:41 PM	SL	I wl wait u to type~~



Abbreviations

Text chat conventions

Emoticons

Pimmy Prae	same you too Arinah	11:10 PM
	and u know that my English skills are so bad	11:10 PM
	so AEC is coming...	11:10 PM
		11:10 PM
	but I can't speak English fluently	11:10 PM
airinah.aziz	it's okay, you and me can still improve our communication skill	11:11 PM
	btw, AEC stands for what?	11:11 PM
		11:11 PM
Pimmy Prae	Do you mean that what is AEC , right?	11:12 PM
	>__<	11:12 PM
airinah.aziz	yes yes 	11:13 PM
Pimmy Prae	AEC is Asian Economic Community	11:14 PM
	Did you heard this AEC ?	11:14 PM
		11:15 PM
airinah.aziz	never heard before 	11:15 PM
	is it necessary for u to take AEC?	11:15 PM
		11:15 PM