THE RELATIONSHIP BETWEEN CUSTOMER SERVICE AND THE ORGANIZATIONAL PERFORMANCE

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Thesis submitted in fulfilment of the requirement for the award of the degree in Bachelor of Project Management with Honors

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SUPERVISOR’S DECLARATION

I hereby declare that I have checked this thesis and in my opinion, this thesis is adequate in terms of scope and quality for the award of the Degree of Project Management with Honors.

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I hereby declare that the work in this thesis is my own expect for quotation and summaries which have been duly acknowledged. The thesis has not been accepted for any degree and is not concurrently submitted for award of other degree.

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