EVALUATING THE EFFICIENCY OF WAREHOUSE USING DATA ENVELOPMENT ANALYSIS (DEA)

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Thesis submitted in fulfilment of the requirements for the award of the degree of Bachelor Degree (Hons) of Industrial Technology Management

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SUPERVISOR’S DECLARATION

I hereby declare that I have checked this thesis and in my opinion, this thesis is adequate in terms of scope and quality for the award of the degree in Bachelor of Industrial Technology Management (Hons).

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Date:
STUDENT’S DECLARATION

I hereby declare that the work in this thesis is my own except for quotations and summaries which have been duly acknowledged. The thesis has not been accepted for any degree and is not concurrently submitted for award of other degree.

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LIST OF ABBREVIATIONS

DEA  Data Envelopment Analysis
AHP  Analytic Hierarchy Process
QFD  Quality Function Deployment
DMU  Decision Making Unit