# IDENTIFICATION OF TRIGGER LEVELS AT EQUILIBRIUM CONDITION FOR TRANSPORT MODE CHOICE: CASE STUDY AT KLANG KOMUTER STATION

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## NUR FAHRIZA BINTI MOHD ALI

Thesis submitted in fulfillment of the requirements for the award of the degree of Master of Engineering (Civil Engineering)

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#### **TABLE OF CONTENTS**

### DECLARATION

TITLE PAGE	i
DEDICATION	iii
ACKNOWLEDGEMENTS	iii
ABSTRACT	iv
ABSTRAK	v
TABLE OF CONTENTS	vi
LIST OF TABLES	ix
LIST OF FIGURES	xi
LIST OF ABBREVIATIONS	xvi

#### CHAPTER 1 INTRODUCTION

1.1	Background of Study	1
1.2	Problem Statement	4
1.3	Research Objectives	5
1.4	Scope of Study	5
1.5	Significance of the Study	8
1.6	Thesis Structure	9

#### CHAPTER 2 LITERATURE REVIEW

2.1	Introduction	10
2.2	Four Step Transportation Planning Model	11
2.3	Mode Choice	13
	2.3.1 Private Vehicles	14
	2.3.2 Public Transport	14
2.4	Peak Hour	15
2.5	Trigger Factors	15
	2.5.1 Travel Time	16

vi

#### Page

	2.5.2 Travel Cost	17
	2.5.3 Accessibility and Mobility	18
	2.5.4 The Methods to Improve the Travel Time of Bus	18
2.6	Summary	19

#### CHAPTER 3 METHODOLOGY

3.1	Introduction	21
3.2	Origin - Destination (O-D) Survey	24
3.3	Parking Beat Survey	27
3.4	Revealed Preference/Stated Preference (RP/SP) Survey	30
3.5	Travel Time Survey	33
3.6	Graphical Analysis	36
3.7	Statistical Analysis	36
	3.7.1 Multiple Linear Regression (MLR)	37
3.8	Trial and Error Analysis	38
3.9	Summary	40

#### CHAPTER 4 RESULTS AND DISCUSSION

4.1	Introduction	41
4.2	Origin – Destination (O – D) Survey	46
	4.2.1 The Walking Route to reach the Klang Komuter Station	49
	4.2.2 The Origin of Trips	50
	4.2.3 The Origin-Destination Survey of Top Route	52
	4.2.4 Findings from the Origin-Destination (O-D) Survey	53
4.3	Parking Beat Survey	53
	4.3.1 Findings of Parking Beat Survey	56
4.4	Revealed Preference/Stated Preference (RP/SP) Survey	57
	4.4.1 Revealed Preference/Stated Preference (RP/SP) Survey by using	
	Correspondence Analysis	70
	4.4.2 Findings from Revealed Preference/Stated Preference (RP/SP) Survey	73
4.5	Travel Time Survey	74
	4.5.1 Graphical Analysis	76

	4.5.2 Statistical Analysis	92
	4.5.3 Findings from Travel Time Survey	123
4.6	The Identification of the Optimum Equilibrium Condition	125
	4.6.1 The Importance of Identification the Leading Component	125
	4.6.2 The Walking Time from Home to the Nearest Bus Stop (WL1)	126
	4.6.3 The Walking Time from Final Point to the Station (WL2)	127
	4.6.4 The Waiting Time at the Bus Stop (WT)	129
	4.6.5 The Results of Identification of Leading Component	130
4.7	Summary	131

### CHAPTER 5 CONCLUSIONS AND RECOMMENDATIONS

5.1	Introduction	134
5.2	Conclusions	135
	5.2.1 Origin-Destination (O-D) Survey	135
	5.2.2 Parking Beat Survey	135
	5.2.3 Revealed Preference/Stated Preference (RP/SP) Survey	136
	5.2.4 Travel Time Survey	136
5.3	Recommendations	137
	5.3.1 Origin-Destination (O-D) Survey	137
	5.3.2 Parking Beat Survey	137
	5.3.3 Revealed Preference/Stated Preference (RP/SP) Survey	137
	5.3.4 Travel Time Survey	138
RE	FERENCES	139

150

APPENDIX		

#### LIST OF TABLES

Table No.Title		Page
4.1	Correspondence table of the journey purposes and preferred waiting time	70
4.2	Correspondence table of journey purposes and preferred walking distance	71
4.3	Correspondence table of journey purpose and preferred delay of travel time between bus and cars	71
4.4	Correspondence table of journey purpose and users' view of car's travel time	72
4.5	Correspondence table of journey purposes and distance from users' home to the Klang Komuter Station	73
4.6	The Trigger Levels and IVT between modes for 5 km, 10 km, and 15 km	83
4.7	The models of total travel time for bus and car	87
4.8	Table of summary for the speed of bus and car	91
4.9	Table of Descriptive Statistics for Cars	92
4.10	Table of correlations for the variables of car model	93
4.11	Table of Model Summary for car's travel time	94
4.12	Table of ANOVA for car's travel time	94
4.13	Summary of MLR analysis (cars' travel time)	94
4.14	Tests of Normality for Studentized Residual	98
4.15	Tests of Normality for Standardized Residual	98
4.16	Table of descriptive statistics for variables in bus model	101
4.17	Table of correlations for the variables of bus model	102
4.18	Model summary of multiple linear regression analysis (bus' model)	103
4.19	Table of ANOVA for bus's model	103
4.20	Table of coefficients for multiple linear regression analysis (bus's	104

model)

4.21	Tests of Normality	107
4.22	Table of tests of normality for bus's model	108
4.23	Table of optimization variables used to figure out the exact value of each trigger level	111
4.24	Trigger Levels of Graphical Analysis for 5 km	122
4.25	Trigger Levels occur in the variable range of minimum and maximum value (Statistical Analysis)	123
4.26	The summary of results	132

#### LIST OF FIGURES

Figure No. Title		Page
1.1	Klang is one of the major cities in the Klang Valley within the borders of the state of Selangor and the Federal Territory of Kuala Lumpur	6
1.2	The map shows the location of zone Klang at the state of Selangor	6
1.3	Klang is served by seven commuter stations	7
1.4	The view of the Klang Komuter Station from outside.	8
1.5	The view of the Klang Komuter Station from departure hall.	8
2.1	Four-step transportation planning model	11
2.2	The Matrices of Factors consists of travel time, travel cost, and accessibility and mobility	16
3.1	Relationship between research design and case study data collection method	21
3.2	Research methodology flowchart	22
3.3	Origin-Destination Survey was conducted at Klang Town	25
3.4	Origin-Destination Survey form	26
3.5	The landmarks for Parking Beat Survey	27
3.6	The table used for parking inventory (Parking Inventory Form)	28
3.7	The table used to write the license plates of vehicles during Parking Beat Survey (Parking Beat Survey Form)	30
3.8	The form used during Revealed Preference/Stated Preference (RP/SP) Survey	33
3.9	The table used to write cars' travel time during Travel Time Survey (Bus Travel Time Form)	34
3.10	The table used to write bus' travel time during Travel Time Survey (Car Travel Time Form)	35
3.11	The table used to write total travel time for both modes during Travel Time Survey (Travel Time Checklist)	35

3.12	The route selected for Travel Time Survey	36
3.13	The steps in performing Statistical Analysis	37
3.14	The details step taken in Trial and Error Method	39
3.15	Trial and Error Method by using the Equilibrium spreadsheet	40
4.1	The number of male and female users of Klang Komuter Station	43
4.2	The employment status of the Klang Komuter users	43
4.3	Monthly income (RM) of Klang Komuter users	44
4.4	Journey purposes of Klang Komuter users	45
4.5	Origin-Destination Survey travel mode for all surveyed routes	45
4.6	The Origin-Destination Survey of private vehicles owned by users	46
4.7	The origin of the users	47
4.8	The destination of the Klang Komuter Station users	47
4.9	The distance from users' home to the Klang Komuter Station	48
4.10	The walking route taken by users with bus to reach Klang Komuter Station	49
4.11	The walking route taken by users with cars to Klang Komuter Station	49
4.12	Distribution of top Origin-Destination pairs	51
4.13	The route from Zone 3 (Origin) to Zone 8 (Destination)	52
4.14	The number of car parking occupied in the Klang Town	54
4.15	The percentages of car parking occupied in the Klang Town	55
4.16	The percentage of occupancy and parking duration near to Klang Komuter Station	56
4.17	The users of Klang Komuter Station during morning peak hour	58
4.18	The split of male users and their mode to reach the Klang Komuter Station	59

4.19	The split of female users and their mode to reach the Klang Komuter Station	59
4.20	The age of users of Klang Komuter Station from Zone 3	60
4.21	The users' monthly income (RM) for Zone 3	
4.22	Journey purposes of Klang Komuter users during morning peak hour	
4.23	The employment status of the users from Zone 3	62
4.24	The distance from home (Zone 3) to the Klang Komuter Station	63
4.25	Travel time from home to the Klang Komuter Station	64
4.26	The delay of travel time chosen by users	64
4.27	Waiting time (WT) for bus arrival at the bus stop	65
4.28	Preferred waiting time (WT) for bus arrival at the bus stop	66
4.29	Walking distance from home to the nearest bus stop	67
4.30	Preferred walking distance from home to the bus stop	68
4.31	Users' rate of satisfaction that travel time for car is lower than bus	69
4.32	The map above shows the route from Zone 3 to Zone 8	74
4.33	Distribution of travel time for bus and cars within 5 km	77
4.34	Continued	78
4.35	Distribution of travel time for bus and cars within 10 km	79
4.36	Continued	80
4.37	Distribution of travel time for bus and cars within 15 km	81
4.38	Continued	82
4.39	Travel time for bus and cars within 5 km	84
4.40	Travel time for bus and cars within 10 km	85
4.41	Travel time for bus and cars within 15 km	86
4.42	Speed (km/h) for bus and car within 5 km	88

4.43	Speed (km/h) for bus and car within 10 km	89
4.44	Speed (km/h) for bus and car within 15 km	90
4.45	Histogram of dependent variable C5TT_DV	96
4.46	Normal P-P plot of regression standardized residual	
4.47	Scatterplot of Dependent variable C5TT_DV	
4.48	Histogram of studentized residual	
4.49	Histogram of standardized residual	99
4.50	Normal Q-Q plot of Studentized residual	99
4.51	Normal Q-Q Plot of Standardized Residual	99
4.52	Detrended normal Q-Q plot of Studentized residual	100
4.53	Detrended Normal Q-Q Plot of Standardized Residual	100
4.54	Box plot of Studentized residuals	100
4.55	Box plot of the Standardized residuals	100
4.56	Histogram of the standardized residual values for bus	105
4.57	Normal P-P Plot of Regression Standardized Residual values for bus	106
4.58	Scatterplot of dependent variable B5TT_DV	106
4.59	Histogram of studentized residual	108
4.60	Histogram of standardized residual	108
4.61	Normal Q-Q Plot of Studentized Residual	109
4.62	Normal Q-Q Plot of Standardized Residual	109
4.63	Detrended Normal Q-Q Plot of Studentized Residual	109
4.64	Detrended Normal Q-Q Plot of Standardized Residual	109
4.65	Box plot of the studentized residuals	110
4.66	Box plot of the standardized residuals	110
4.67	Identifying the trigger levels that give results approaching to zero	112

4.68	The trigger levels present the perfectly equal of travel time (in scale)	113
4.69	The trigger levels present the perfectly equal of travel time (in actual)	114
4.70	Bus and car travel time with trigger values in term of scale	115
4.71	Continued	116
4.72	Bus and car travel times with actual trigger values	117
4.73	Continued	118
4.74	Continued	119
4.75	Continued	120
4.76	The summary of trigger levels at equilibrium condition for Graphical and Statistical Analysis	124
4.77	Pyramid of Factor shows that waiting time (WTbus) is the leading component.	131

#### LIST OF ABBREVIATIONS

WL1 <sub>bus</sub>	Walking time from origin to the nearest bus stop
WT <sub>bus</sub>	Waiting time for bus arrival at the bus stop and bus departure time
IVT <sub>bus</sub>	In vehicle time or sitting time in the bus from initial point to the final point
WL2 <sub>bus</sub>	Walking time from final point to the destination
TT <sub>bus</sub>	Travel time for bus
IVT <sub>car</sub>	In vehicle time or driving time from parking space
FPS <sub>car</sub>	Finding a parking space
WL2 <sub>car</sub>	Walking time from parking space to the destination
TT <sub>car</sub>	Travel time for car

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#### ABSTRACT

This research presents the identification of trigger levels at the equilibrium condition; a condition which users' decision making on mode choice is balanced when the travel time between bus and car is almost or perfectly equal to each other. The research is conducted at Klang Town where the local authority is planning to construct a new Park and Ride at the Klang Komuter Station. This study chose travel time as an important factor in triggering users' mode choice either to choose bus or car before embarking on their daily journey and until the users reach their destination. Users often seek for a faster and more convenient method of transportation in getting themselves to reach their destination especially during morning peak hour. The main focus of this research is the trigger levels' condition that involved in users' decision making and to investigate the possible choices of decision on the mode of transport whether users will be attracted to switch their mode from car to bus. There are four surveys performed in this study for data collection, namely the Origin-Destination (OD) Survey, Parking Beat Survey, Travel Time Survey, and Revealed Preference/Stated Preference (RP/SP) Survey. The trigger levels were identified by conducting both Graphical and Statistical Analysis. The Statistical Analysis is conducted to validate the results obtained from the Graphical Analysis. The Statistical Analysis was extended to few more steps which are Multiple Linear Regression and Trial and Error Analysis for identification of the trigger levels. There are three equilibrium conditions resulted in this study, which can be applied in order to trigger users to switch mode from car towards bus. The optimum equilibrium condition shows the range of travel time for the bus (26 to 33 minutes) and car (30 to 32 minutes) which indicates the approximately equal of travel time between bus and car. The result of the trigger levels presents the values of travel time for bus and car that almost equal to each other.

*Keywords:* Triggers factors, trigger components, trigger levels, equilibrium condition, mode choice, decision-making

#### ABSTRAK

Kajian ini membentangkan penilaian tahap pencetus dalam keadaan seimbang; suatu keadaan apabila kata putus pengguna terhadap mod pilihan adalah sama ketika masa perjalanan antara bas dan kereta hampir atau sama dengan sempurna antara satu sama lain. Kajian ini dijalankan di Bandar Klang di mana kerajaan merancang untuk membina Hentian dan Menunggang yang baru di Stesen Komuter Klang. Kajian ini fokus kepada masa perjalanan sebagai faktor yang paling penting untuk menarik pilihan mod pengguna sama ada untuk memilih bas atau kereta sebelum memulakan perjalanan seharian sehinnga tiba ke destinasi mereka. Pengguna sentiasa mencari kaedah pengangkutan yang lebih cepat dan selesa untuk tiba ke destinasi terutamya ketika waktu puncak sebelah pagi. Fokus utama kajian ini adalah keadaan tahap- tahap pencetus yang melibatkan keputusan yang dibuat oleh pengguna tentang pilihan mod pengangkutan mereka sama ada pengguna akan tertarik untuk mengubah mod daripada kereta kepada bas. Terdapat empat kajian yang telah dijalankan untuk mengumpul data iaitu Kajian Permulaan-Pengakhiran, Kajian Tempat Meletakkan Kenderaan, Kajian Masa Perjalanan, dan Kajian Pendedahan Pilihan/Pilihan yang Dinyatakan(RP/SP). Tahap pencetus boleh dinilai dengan menjalankan analisis Gambaran dan Statistik. Analisis Statistik dijalankan untuk mengesahkan hasil yang dipersembahkan oleh Analisis Gambaran. Analisis Statistik berupaya membentangkan hasil dengan lebih tepat berserta beberapa keadaan seimbang. Komponen-komponen pencetus diterapkan untuk menyiasat kemungkinan keputusan pengguna dalam pemilihan pengangkutan yang dibuat sebelum memulakan perjalanan harian mereka dan sehingga pengguna sampai ke destinasi. Analisis Statistik kemudiannya dipanjangkan kepada beberapa langkah seperti Regresi Garis Lurus Pelbagai dan Analisis Percubaan dan Kesilapan untuk mengenal pasti tahap pencetus. Terdpat tiga keadaan seimbang hasil daripada kajian ini yang boleh diaplikasikan untuk mencetus pengguna bertukar mod daripada kereta kepada bas. Keadaan seimbang yang paling optimum menunjukkan anggaran perjalanan masa untuk bas (26 to 33 minit) dan kereta (30 to 32 minit) yang menandakan masa perjalanan lebih kurang sama antara bas dan kereta. Keputusan tahap pencetus membentangkan nilai-nilai masa perjalanan antara bas dan kereta yang hampir sama antara satu dengan yang lain.

*Kata kunci:* Faktor-faktor pencetus, komponen-komponen pencetus, tahap-tahap pencetus, keadaan seimbang, pemilihan mod, membuat keputusan

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