# UNIVERSITI MALAYSIA PAHANG

DECLARATION OF THESIS AND COPYRIGHT		
Author's Full Name Identification Card No	: MUHAMAD AIMA : FB12063	AN BIN MAHMUD
Title	: SUSTAINABLE DES	SIGN CONCEPT EVALUATION
	(SDCE)	
Academic Session	: 2015/2016	
I declare that this thesis is class	ified as:	
CONFIDENTIAL	(Conta	ains confidential information under the Official Secret Act 1972)
RESTRICTED	(Contains orga	s restricted information as specified by the anization where research was done)*
OPEN ACCESS	I agree that	at my thesis to be published as online open access (Full text)
<ol> <li>I acknowledge that University Malaysia Pahang reserve the right as follows:         <ol> <li>The Thesis is the Property of University Malaysia Pahang.</li> <li>The Library of University Malaysia Pahang has the right to make copies for the purpose of research only.</li> <li>The Library has the right to make copies of the thesis for academic exchange.</li> </ol> </li> </ol>		
Certified by:		
(Author's Signature)		(Supervisor's Signature)
MUHAMAD AIMAN BIN MA	AHMUD	Ir. Dr. FAIZ BIN MOHD TURAN
Date:		Date:

# SUSTAINABLE DESIGN CONCEPT EVALUATION (SDCE)

# MUHAMAD AIMAN BIN MAHMUD

Report submitted in partial fulfillment of the requirements for the award of the degree of Bachelor of Engineering in Mechatronic Engineering

Faculty of Manufacturing Engineering

# UNIVERSITI MALAYSIA PAHANG

June 2016

## SUPERVISOR'S DECLARATION

I hereby declare that I have checked this project and in my opinion, this project is adequate in terms of scope and quality for the award of the degree of Bachelor of Mechatronic Engineering.

Signature	:	
Name of supervisor	:	Ir. Dr. FAIZ BIN MOHD TURAN
Position	:	LECTURER
		FACULTY OF MANUFACTURING ENGINEERING
		UNIVERSITY MALAYSIA PAHANG
Date	:	

### **STUDENT'S DECLARATION**

I hereby declare that the work in this project is my own except for quotation and summaries which have been duly acknowledged. The project has not been accepted for any degree and is not concurrently submitted for award of other degree.

Signature	:	
Name	:	MUHAMAD AIMAN BIN MAHMUD
ID Number	:	FB12063
Date	:	

# TABLE OF CONTENTS

Page
------

SUPERVISOR'S DECLARATION	iii
STUDENT'S DECLARATION	iv
ACKNOWLEDGEMENTS	v
ABSTRACT	vi
ABSTRAK	vii
TABLE OF CONTENTS	viii
LIST OF TABLES	ix
LIST OF FIGURES	x
LIST OF SYMBOLS	xi
LIST OF ABBREVIATIONS	xii

## **CHAPTER 1 INTRODUCTION**

1.1	Background of Research	1
	1.1.1 Sustainable development vs concept evaluation	1
1.2	Problem Statement	5
1.3	Objectives of the Project	6
1.4	Scope of the Project	6

# **CHAPTER 2 LITERATURE REVIEW**

7

2.2	Model of	Sustainable Development	7
	2.2.1	Model of Three Pillar	8
	2.2.2	Model of the Egg Sustainability	9
	2.2.3	Model of the Prism Sustainability	10
	2.2.4	Model of the Atkisson's Sustainability	10
	2.2.5	Model of the Amoeba	11
2.3	Conceptua	al Design Stage	12
	2.3.1	Morphological Analysis (MA)	12
	2.3.2	Analytical Hierarchy Process (AHP)	13
	2.3.3	Analytic Network Process (ANP)	14
	2.3.4	VIKOR Method	16
	2.3.5	TOPSIS Method	19
	2.3.6	Rough-Grey Analysis	20
2.4	Summary		25

# **CHAPTER 3 DURABILITY ASSESSMENT METHODS**

3.1	Introduction	26
3.2	Flow Chart of the Project	28
3.3	Scale of Weighting Criteria	29
3.4	Integrating Sustainability	30
3.5	Quantify Attribute Rating	30
3.6	Modify Rough-Grey Analysis	32

## **CHAPTER 4 RESULTS AND DISCUSSION**

4.1	Introduction	36
4.2	Case Study	36
4.3	Survey using Scale of Weighting Criteria	42

4.4	Selection Structure	50
4.5	Result of Attribute Rating Value	51
4.6	Result of Modified Rough-Grey Analysis	54

# **CHAPTER 5 CONCLUSION AND RECOMMENDATIONS**

5.1	Introduction	61
5.2	Conclusions	61
5.3	Recommendations for the Future Research	62

## REFERENCES

64

## LIST OF TABLES

Table No	o. Title	Page
2.1	Table for pair-wise comparison	14
2.2	Definition of linguistic variables for the ratings	18
3.1	Scale of weighting criteria	29
3.2	Dummy attribute ratings chart	31
3.3	The scale of attribute rating $\otimes v$ for the benefit attributes	32
4.1	Scale of weighting criteria	37
4.2	Initial criteria (voice of customers)	38
4.3	Some of initial criteria to design criteria with sustainability	40
4.4	Summary of the criteria	41
4.5	Survey from OEM	43
4.6	Survey from distributor	44
4.7	Survey from sales	45
4.8	Survey from top management	46
4.9	Survey from manufacturing	47
4.10	Survey total for average result	49
4.11	Attribute rating value	51
4.12	Data to get value of attribute rating	52

4.13	The scale of attributes ratings $\otimes v$ for the benefit attributes	54
4.14	Grey decision table	55
4.15	Simplify grey decision table	55
4.16	Data for grey decision table	56
4.17	Data for grey normalize decision table	56
4.18	Grey normalize decision table	56
4.19	Average value of design 1 until 6, minimum and maximum	57
4.20	Data grey rational grade, GRG	58
4.21	Full data grey rational grade, GRG	59
4.22	Data for sustainability element	59
4.23	Final value of design product and sustainability	60

## LIST OF FIGURES

Figure <b>N</b>	No. Title	Page
1.1	Definition of Sustainable Development	4
1.2	User centered design basic	5
2.1	Model of three pillar basic	8
2.2	Model of the egg sustainability	9
2.3	Model of prism sustainability	10
2.4	ANP and PROMETHEE combination	16
3.1	General flowchart of the project	24
3.2	Project flow chart	28
4.1	Choices of design	38
4.2	Selection structure	50

### LIST OF SYMBOLS

- *On* alternative
- *Cm* criteria
- fi+ the best rating
- *fi* the worst rating
- *A* the decision matrix
- *A*<sup>+</sup> the positive ideal solution
- $A^-$  the negative ideal solution
- *di*<sup>+</sup> Euclidean distances
- E*i* the relative closeness
- *R* abbreviation of respondents
- K number of group respondent
- $\otimes v_{ij}$  the grey number value attribute
- S\* The lower close guess of good other choices
- aj conditional attributes
- sj number of design
- vi the rating value of evaluation criteria from respondents survey results
- i refers to alternatives
- j refers to different attributes

### LIST OF ABBREVIATIONS

- SD Sustainable Development CE Concept Evaluation R&D Research and development economy, ecology, equity Es IUCN International Union for the Conservation of Nature Morphological Analysis MA AHP Analytical Hierarchy Process ANP Analytic Network Process TOPSIS Technique for Order Preference by Similarity to Ideal Solution FRF Frequency response function
- DI Departure index
- DC Difference coefficient
- 3P Profit, people and planet
- GRC Grey relational coefficient
- GRG Grey relational grade
- 5P Profit, people, planet, process, and product

# SUSTAINABLE DESIGN CONCEPT EVALUATION (SDCE)

# MUHAMAD AIMAN BIN MAHMUD

Report submitted in partial fulfillment of the requirements for the award of the degree of Bachelor of Engineering in Mechatronic Engineering

Faculty of Manufacturing Engineering

# UNIVERSITI MALAYSIA PAHANG

June 2016

### ABSTRACT

The unreliability in the market today and demanding of electronic product by customers makes companies and decision makers to find cost effective and time efficient to improved product development process. As we know, design concept evaluation is a critical part in product development and it is the end of conceptual design. It is related to the final success of product development, because when poor criteria assessment in design concept evaluation can be harm at the later stages. Besides that, the companies start to concerned about the sustainability element which is planet, profit and people. This situation give pressure to R&D engineer to make decision in design concept evaluation and to incorporate sustainability to design product. The objective is to provide an alternative method for aiding a group of a decision makers to effectively decide and evaluate the best choice among a set of alternatives under fuzzy conditions. Another objective is to implement sustainability elements in design concept evaluation. In this project, the method is first work that uses an integrated approach of scale of "Weighting" Criteria" and decision-making tools which is modified Rough-Grey Analysis. This project also incorporates with sustainability element that can call it as 3P (profit, people, and planet) in assessing the criteria. The inputs are from voices of customers converted to design criteria and survey using scale of weighting criteria. Quantify and normalize are used in dummy attributes tables and procedures of modified rough-grey. Mapping is used when to incorporate sustainability element and the data is from final value of normalize rough-grey analysis. The benefit is enables the designers to make a better-informed decision which incorporated with sustainability assessment result before finalizing the best design concept. The results can be concluded as the system can help a group of decision makers like R&D engineer to improve the effectiveness, objectivity and sustainability of the design concept evaluation. The system can help both private and government which associated with decision-making process.

#### ABSTRAK

Ketidakcekapan dalam pasaran hari ini dan menuntut produk elektronik oleh pelanggan menjadikan syarikat-syarikat dan pembuat keputusan untuk mencari kos yang berkesan dan masa yang cekap untuk proses pembangunan produk menjadi bertambah baik. Seperti yang kita tahu, penilaian konsep reka bentuk adalah satu bahagian penting dalam pembangunan produk dan ia adalah langkah terakhir dalam reka bentuk konsep. Ia adalah berkaitan dengan kejayaan akhir pembangunan produk, kerana apabila penilaian kriteria menjadi lemah dalam reka bentuk penilaian konsep, ianya boleh mendatangkan bahaya pada peringkat kemudian. Selain itu, syarikat-syarikat mula mengambil berat berkenaan elemen kelestarian yang merupakan planet, keuntungan dan rakyat. Keadaan ini memberi tekanan untuk R&D jurutera untuk membuat keputusan dalam penilaian konsep reka bentuk dan memasukkan kemampanan dalam mereka bentuk produk. Objektifnya adalah untuk menyediakan kaedah alternatif untuk membantu kumpulan yang pembuat keputusan untuk membuat keputusan dan menilai pilihan yang terbaik di antara satu set alternatif di bawah keadaan kabur berkesan. Satu lagi objektif adalah untuk melaksanakan elemen kelestarian dalam penilaian konsep reka bentuk. Dalam projek ini, kaedah ini adalah hasil kerja pertama yang menggunakan pendekatan bersepadu skala "Kriteria pemberat" dan alat membuat keputusan yang diubahsuai Rough-Grey Analisis. Projek ini juga menggabungkan dengan unsur kelestarian yang boleh memanggilnya sebagai 3P (keuntungan, orang, dan planet) dalam menilai kriteria. Inputnya adalah dari suara-suara pelanggan ditukar menjadi reka bentuk kriteria dan dikaji selidik menggunakan skala kriteria pemberat. Mengukur dan menormalkan digunakan dalam dummy sifat-sifat jadual dan prosedur yang diubahsuai kasar-kelabu. Pemetaan digunakan apabila untuk menggabungkan elemen kelestarian dan data adalah daripada nilai akhir analisis menormalkan kasar-kelabu. Manfaat ini membolehkan pereka untuk membuat keputusan yang lebih bermaklumat yang digabungkan dengan keputusan penilaian kemampanan sebelum memuktamadkan konsep reka bentuk yang terbaik. Kesimpulannya, kaedah ini adalah sistem yang boleh membantu sekumpulan pembuat keputusan seperti jurutera R&D untuk meningkatkan keberkesanan, objektiviti dan kemampanan penilaian konsep reka bentuk. Sistem ini boleh membantu kedua-dua sektor kerajaan dan swasta yang berkaitan dengan proses membuat keputusan.

### **CHAPTER 1**

#### **INTRODUCTION**

### 1.1 BACKGROUND OF RESEARCH

In this chapter will discuss about the introduction or project background, the problem statement, the objectives, and the scope of the project. The project title is about a model of sustainable design concept evaluation.

### 1.1.1 Sustainable Development Vs Concept Evaluation

Helping the planet development or Sustainable Development (SD) show encouraging money-based growth together with protection of the surrounding conditions quality, each strengthening the other. Sustainable development also maintaining a balance between human purposes to improved way of living and feeling of richness on the one hand, and maintaining the valuable things from nature and communities on which our future generation and we are also depending on it. The sustainable development also can be defined as to improve the quality of life while living within the carrying ability to hold or do something of communities (IUCN, The World Conservation Union, 1991). Therefore, sustainable development does not focus only on related to surrounding conditions or the health of the Earth issues. More importantly, it makes up three parts, namely general policies of money-based, related to surrounding conditions or the health of the earth and community. For the Swiss 'Monitoring of Sustainable Development Project' MONET (BFS, BUWAL & ARE) in 2001, proposed the following definition: 'Sustainable development means to make sure of serious and self-respecting facts or conditions that surround life connected to human the right to be equal and maintain the wildest possible range of options to choose design life. The way of thinking state where all things are equal between and among the present and people who will live in the future need to be thought about in the use of both clean air and water, good crops, etc., money-based and social. Placing these needs into practice will require complete and thorough coverage of bio-diversity or many different kinds of people or things in community, species and genetic diversity or related to tiny chemical assembly instructions inside of living things, all of which a key basic life (MONET, 2001).

Due to advances in technology, well-developed in the world today, there are major changes in the market for commercial messages. New products must be developed by many company due to the flow of retail stores, primarily in technologyride or hi-tech market. Therefore, to choose the best among all the products, methods or tools for decision-making is important. Organizations are challenged to produce tools that can make a variety of decisions for each product because it can be the good judge to choose the best product. In develop or create a new product most important stage is the design stage. The design stage is broken into two part, which is many judging requirements and sub-judging requirements. It is also referred as a "Design for" based on customer demands and available technology. The important part in the design stage is weighing which judging requirements are of most importance to the customer. In a perfect world, to satisfied the customer needs, the product can be design, but it can be overly priced product. If the product price is not concerned by the user, the product will have chance to be marketable. Unless the people who use the product or service are concerned with the products' price, the product will have no chance to be marketable.

Wang et al., (2002) in order to understand the needs for conceptual design engineering and to clear up the current conceptual design practice, studying the domain of group or working well together conceptual design based in technologies is needed. Kurakawa (2004) the viewpoint of the designer's thinking is good to proposed a model. Based on situation-driven conceptual design information which is a basic part of practical design support tools, the model was developed. Chong et al., (2009) proposed an experience-based thinking method for uses on conceptual design in order to guide designers in the act of asking questions and trying to find the truth about something of design concepts problems. Kim & Xirouchakis (2010) proposed a decision support system for the design concept filtering and selection stages. Avigad et al., (2011) developed a fuzzy math based or computer based tool based on supply chain that helps designers in selecting an engineering concept. Nagel et al., (2011) reported a functional modeling for product design where customer needs are translated into a representation of elementary operations defining a desired goal. Now, they want to linked the sustainability assessment method with the design concept evaluation which is decision-making tools.

#### REFERENCES

- Adhikari, I., Kim, S. Y., & Lee, Y. D. (2006, July). Selection of appropriate scheduledelay analysis method: Analytical Hierarchy Process (AHP). In*Technology Management for the Global Future*, 2006. *PICMET 2006* (Vol. 2, pp. 483-488). IEEE.
- Ariff, H., Salit, M. S., Ismail, N., & Nukman, Y. (2012). Use of analytical hierarchy process (AHP) for selecting the best design concept. *Jurnal Teknologi*, 49(1), 1-18.
- Avigad, G., Eisenstadt, E., & Shnits, B. (2011). Supporting the selection of robust engineering concepts under suppliers related uncertainties. *Journal of Engineering Design*, 22(8), 543-563.
- Bai, C., & Sarkis, J. (2010). Integrating sustainability into supplier selection with grey system and rough set methodologies. *International Journal of Production Economics*, 124(1), 252-264.
- Büyüközkan, G., & Çifçi, G. (2012). A novel hybrid MCDM approach based on fuzzy DEMATEL, fuzzy ANP and fuzzy TOPSIS to evaluate green suppliers. *Expert Systems with Applications*, *39*(3), 3000-3011.
- Calabrese, A., Costa, R., & Menichini, T. (2013). Using Fuzzy AHP to manage Intellectual Capital assets: An application to the ICT service industry. *Expert Systems with Applications*, 40(9), 3747-3755.
- Chen, F. H., Hsu, T. S., & Tzeng, G. H. (2011). A balanced scorecard approach to establish a performance evaluation and relationship model for hot spring hotels based on a hybrid MCDM model combining DEMATEL and ANP. *International Journal of Hospitality Management*, 30(4), 908-932.

- Cheng, E. W., & Li, H. (2001). Information priority-setting for better resource allocation using analytic hierarchy process (AHP). *Information Management & Computer Security*, 9(2), 61-70.
- Cheng, S. C., Chen, M. Y., Chang, H. Y., & Chou, T. C. (2007). Semantic-based facial expression recognition using analytical hierarchy process.*Expert Systems with Applications*, 33(1), 86-95.
- Chong, Y. T., Chen, C. H., & Leong, K. F. (2009). A heuristic-based approach to conceptual design. *Research in Engineering Design*, 20(2), 97-116.
- Dağdeviren, M., & Yüksel, İ. (2010). A fuzzy analytic network process (ANP) model for measurement of the sectoral competition level (SCL). *Expert Systems with Applications*, 37(2), 1005-1014.
- Dang, Y., Liu, S., & Liu, B. (2005, March). On the multiple-attribute incidence decision model for interval numbers. In *Networking, Sensing and Control*, 2005. *Proceedings. 2005 IEEE* (pp. 711-715). IEEE.
- Das, S., & Chakraborty, S. (2011). Selection of non-traditional machining processes using analytic network process. *Journal of Manufacturing Systems*, *30*(1), 41-53.
- Dieter EG. Engineering Design: A Materials and Processing Approach, *Generating Design Concept* (pp. 174-177). McGraw-Hill International Edition; 2000.
- Dou, Y., Zhu, Q., & Sarkis, J. (2014). Evaluating green supplier development programs with a grey-analytical network process-based methodology. *European Journal* of Operational Research, 233(2), 420-431.
- Dweiri, F., & Al-Oqla, F. M. (2006). Material selection using analytical hierarchy process. *International Journal of Computer Applications in Technology*, 26(4), 182-189.

Faiz M.T., Criteria Assessment in Design Evaluation for Product Development Using

Integrated Fuzzy-TOPSIS. EcoDesign 2015 (Springer Japan)

Hajeeh, M., & Al-Othman, A. (2005). Application of the analytical hierarchy process in the selection of desalination plants. *Desalination*, *174*(1), 97-108.

- Ho, W. (2008). Integrated analytic hierarchy process and its applications–A literature review. *European Journal of operational research*, *186*(1), 211-228.
- Hsiao, S. W., Chiu, F. Y., & Lu, S. H. (2010). Product-form design model based on genetic algorithms. *International Journal of Industrial Ergonomics*,40(3), 237-246.
- Jharkharia, S., & Shankar, R. (2007). Selection of logistics service provider: An analytic network process (ANP) approach. *Omega*, *35*(3), 274-289.
- Julong, D. (1989). Introduction to grey system theory. *The Journal of grey system*, *1*(1), 1-24.
- Jung, U. K., & Seo, D. W. (2010). An ANP approach for R&D project evaluation based on interdependencies between research objectives and evaluation criteria. *Decision Support Systems*, 49(3), 335-342.
- Kaya, T., & Kahraman, C. (2011). An integrated fuzzy AHP–ELECTRE methodology for environmental impact assessment. *Expert Systems with Applications*, 38(7), 8553-8562.
- Kılıç, H. S. (2011). A fuzzy AHP based performance assessment system for the strategic plan of Turkish Municipalities. *International Journal of Business and Management Studies*, 3(2), 77-86.
- Kılıç, H. S., & Çevikcan, E. (2012). A hybrid weighting methodology for performance assessment in Turkish municipalities. In Advances in Computational Intelligence (pp. 354-363). Springer Berlin Heidelberg.

- Kilic, H. S., Zaim, S., & Delen, D. (2015). Selecting "The Best" ERP system for SMEs using a combination of ANP and PROMETHEE methods. *Expert Systems with Applications*, 42(5), 2343-2352.
- Kim, D. Y., & Xirouchakis, P. (2010). CO 2 DE: a decision support system for collaborative design. *Journal of Engineering Design*, 21(1), 31-48.
- Krohling, R. A., & Campanharo, V. C. (2011). Fuzzy TOPSIS for group decision making: A case study for accidents with oil spill in the sea. *Expert Systems with Applications*, 38(4), 4190-4197.
- Kurakawa, K. (2004). A scenario-driven conceptual design information model and its formation. *Research in Engineering Design*, *15*(2), 122-137
- Lee, H., Kim, C., Cho, H., & Park, Y. (2009). An ANP-based technology network for identification of core technologies: A case of telecommunication technologies. *Expert Systems with Applications*, 36(1), 894-908.
- Li, Y., & Zhu, L. (2010, October). Research on product image form design based on ANFIS. In *Computational Intelligence and Design (ISCID)*, 2010 International Symposium on (Vol. 1, pp. 119-122). IEEE.
- Nagel, R. L., Hutcheson, R., McAdams, D. A., & Stone, R. (2011). Process and event modelling for conceptual design. *Journal of Engineering Design*,22(3), 145-164.
- Nguyen, H. T., Dawal, S. Z. M., Nukman, Y., & Aoyama, H. (2014). A hybrid approach for fuzzy multi-attribute decision making in machine tool selection with consideration of the interactions of attributes. *Expert Systems with Applications*, 41(6), 3078-3090.
- Opricovic, S. (1998). Multicriteria optimization of civil engineering systems. *Faculty of Civil Engineering, Belgrade*, 2(1), 5-21.

- Opricovic, S., & Tzeng, G. H. (2004). Compromise solution by MCDM methods: A comparative analysis of VIKOR and TOPSIS. *European journal of operational research*, *156*(2), 445-455.
- Saaty, T. L. (1996). Decision Making with Dependence and Feedback: The Analytical Network Process, vol. 9 of Analytic Hierarchy Process.

Saaty, T. L. (1980). The Analytic Hierarchy Process, New York±St. Louis ua.

- Sevkli, M., Oztekin, A., Uysal, O., Torlak, G., Turkyilmaz, A., & Delen, D. (2012).
  Development of a fuzzy ANP based SWOT analysis for the airline industry in Turkey. *Expert Systems with Applications*, 39(1), 14-24.
- Taylor, L. (1996). Sustainable development: an introduction. *World Development*, 24(2), 215-225.
- Tsai, W. H., Chou, W. C., & Leu, J. D. (2011). An effectiveness evaluation model for the web-based marketing of the airline industry. *Expert Systems with Applications*, 38(12), 15499-15516.
- Tzeng, G. H., Lin, C. W., & Opricovic, S. (2005). Multi-criteria analysis of alternativefuel buses for public transportation. *Energy Policy*, 33(11), 1373-1383.
- U.S National Research Council, Policy Division, Board on Sustainable Development, Our Common Journey: A Transition Toward Sustainability (Washington, DC: National Academy Press, 1999)
- Vaidya, O. S., & Kumar, S. (2006). Analytic hierarchy process: An overview of applications. *European Journal of operational research*, *169*(1), 1-29.
- Van Horenbeek, A., & Pintelon, L. (2014). Development of a maintenance performance measurement framework—using the analytic network process (ANP) for maintenance performance indicator selection. *Omega*, 42(1), 33-46.

- Wang, J. (2002). Improved engineering design concept selection using fuzzy sets. International Journal of Computer Integrated Manufacturing, 15(1), 18-27
- Wu, H. H. (2002). A comparative study of using grey relational analysis in multiple attribute decision making problems. *Quality Engineering*, 15(2), 209-217.

www.usability.gov/what-and-why/user-centered-design-20160524

- Xu, L., Li, Z., Li, S., & Tang, F. (2007). A decision support system for product design in concurrent engineering. *Decision Support Systems*, 42(4), 2029-2042.
- Zaim, S., Turkyilmaz, A., Acar, M. F., Al-Turki, U., & Demirel, O. F. (2012).
  Maintenance strategy selection using AHP and ANP algorithms: a case study. *Journal of Quality in Maintenance Engineering*, *18*(1), 16-29.
- Zaim, S., Sevkli, M., Camgöz-Akdağ, H., Demirel, O. F., Yayla, A. Y., & Delen, D.
  (2014). Use of ANP weighted crisp and fuzzy QFD for product development. *Expert Systems with Applications*, *41*(9), 4464-4474.