



MOTOROLA SOLUTIONS CEO SHARED EXPERIENCE ON SIX SIGMA IN THE CEO@FACULTY PROGRAMME

This programme allows university students to interact with leading figures of the industry to enhance knowledge and information gathering and make them see things from the practical perspective, through their direct assessment of the invaluable experience of the invited CEOs.

By: NOR FADZILLAH ZULKUPLI

It was an enlightening experience for Universiti Malaysia Pahang (UMP) lecturers and students who turned up to listen to a talk by Managing Director of Motorola Solutions Malaysia, Penang Operations Dr. Hari Narayanan on March 9, 2016.

They had the opportunity to learn through the sharing of knowledge, experiences and best practices from the CEO who managed a company involved in the development of future communication technology.

Also present were UMP Vice-Chancellor, Professor Dato' Dr. Daing Nasir Ibrahim, Deputy Vice-Chancellor (Research & Innovation), Professor Dr. Mashitah Mohd Yusoff and Assistant Vice-Chancellor (Industry Partnership & Community Relations),

Professor Dr. Zulkefli Yaakob.

Dr. Hari Narayanan's talk titled, 'Driving Six Sigma Quality in Industry', was organised under the CEO@Faculty Programme which was held in conjunction with UMP Open Day at the Centre for Modern Languages & Human Sciences (CCM LHS), UMP Pekan Campus.

He said Six Sigma was a very structured process that focused on making and producing flawless products or services.

"The purpose of Six Sigma is to cater to our customers' needs by way of providing products/services that meet their needs through a more efficient and seamless means.

"Six Sigma approach is used to solve problem, critical issue, provide productivity solution and increase performance in the