### **SPEECH OF** YANG HORMAT PROFESSOR DATO' DR. DAING NASIR IBRAHIM **VICE-CHANCELLOR OF UNIVERSITI MALAYSIA PAHANG**

### PUBLIC LECTURE BY CEO @ FACULTY PROGRAMME "DRIVING SIX SIGMA QUALITY IN INDUSTRY"

## **WEDNESDAY, 9 MARCH 2016, 2:30 PM** MAIN LECTURE HALL, CENTRE FOR MODERN LANGUAGES & HUMAN SCIENCES, UMP PEKAN

SALUTATION
Our guest speaker,
Dr. Hari Narayanan,
Managing Director, Motorola Solutions Penang Malaysia Sdn. Bhd;
My colleagues from UMP:
Yang Hormat Professor Dato' Dr. Rosli Mohd Yunus,
Deputy Vice-Chancellor (Academic & International);
Yang Hormat Professor Dato' Dr. Yuserrie Zainuddin,
Deputy Vice-Chancellor (Student Affairs & Alumni);
Professor Dr. Mashitah Mohd Yusoff,
Deputy Vice-Chancellor (Research & Innovation);

Assistant Vice-Chancellors and Senior University Officials;

Deans, Directors and Heads of Departments;

Distinguished guests;

Ladies and gentlemen;

Assalamualaikum Warahmatullahi Taala Wabarakatuh
Salam Sejahtera, Salam 1Malaysia and a very good afternoon.

- First and foremost, I have great pleasure in extending my warmest welcome to all of you to this aupicious occassion which is specially organized in conjunction with UMP Open Day 2016.
- When the Ministry of Higher Education introduced the CEO Faculty Programme in 2015, the intention was to bring Malaysia to greater heights by combining the knowledge and experience of both the industry and academics.

- 3. Hence, CEO Faculty Programme enables a constructive intellectual engagement between the renowned captains of industry and the university community whereby the CEOs would play their role as guest lecturers or participating in panel discussions or even coteaching in the lecture halls.
- 4. We must acknowledge the fact that dynamism in the way we think, the way we act and the way teaching and learning process is carried out is the way forward for our higher education system.
- 5. The approach in teaching and learning for example, must not be confined within the traditional setting, thus the introduction of the CEO Faculty Programme is an innovative attempt to enhance knowledge and information gathering by our students through their interaction with the leading figures of the industry.

- 6. Not only that this approach is unconventional, it also provides our students with the opportunity to see things from the practical perspective through their direct assessment of the invaluable experience of the invited CEOs and the operationalization of the theories which they have learned in the lecture halls and laboratories from their professors within real industrial setting.
- 7. This is also significant in enhancing the academic experience of our students and within the framework of UMP Strategic Plan 2016-2020, I believe that CEO Faculty Programme is one of the enablers for our first strategic leap, namely Academic Prominence.
- 8. Therefore, I would like to take this opportunity to express my heartfelt appreciation for your participation and interest in events of this sort and nature, an avenue for knowledge dissemination in a more casual, interactive and less formal approach.

# 9. Ladies and gentlemen,

This edition of CEO Faculty Programme will address the issue of "Driving Six Sigma in Industry". The topic is indeed an interesting and broad one, that could be elaborated from different angles and in many perspectives.

10. Being a management strategy that was originally developed by Motorola in the United States in 1981, Six Sigma enjoys widespread application in many sectors of industry, although its application is not without controversy. It is also interesting for me to note that Six Sigma is a registered service mark and trademark of Motorola Incorporated. As of 2006, Motorola reported over US\$17 billion in savings from Six Sigma.

- 11. Bill Smith of Motorola will be remembered as the first person who formulated the particulars of the Six Sigma methodology in 1986, and after more than three decades since its introduction, one of the questions that we might ask is how this methodology could stay relevant within the present organizational, business or industrial setting which is far more sophisticated and complicated than before.
- 12. Thus, the presence of Dr Hari Narayanan of Motorola Solutions
  Penang Malaysia Sdn. Bhd as our guest speaker this afternoon
  enables us to understand more about Six Sigma methodology and
  strategy and its significance in the current business and industrial
  setting.

## 13. Ladies and gentlemen,

Now, it gives me great pleasure to introduce our guest speaker, Dr. Hari Narayanan who has has over 23 years of experience with Motorola and has held various key leadership positions within the company during his tenure.

- 14. He was appointed to his current position on the 1<sup>st</sup> of July, 2014 with the responsibility for the company's operations at its Penang site that includes supply chain, R&D and Global Solutions & Services Center.
- 15. Dr Hari graduated with a 1st Class Honors in Mechanical Engineering from the Manchester Metropolitan University, UK in 1982. He obtained his PhD from the University of Manchester (UMIST) in 1985. He worked as an apprentice in GEC Traction Ltd, Manchester as part of his basic degree. Upon completing his PhD, he joined the University of Manchester (UMIST) as a full-time Staff in 1986. He left the academia in UK and joined Motorola Malaysia in 1992.

16. A chartered engineer (CEng) by profession, Dr Hari holds several positions within the engineering institutions. He is a Fellow of the Institution of Mechanical Engineers (FIMechE), Member of the Institution of Engineering & Technology (MIET) and Management Institute of Malaysia (MIM), as well as a Science Advisory Board Associate (SABA) in Motorola Solutions. He is also one of the Board members of CREST. Dr Hari is also the recipient of the Public Bank-MIM Senior Manager of the Year Award in 2007 for practicing exemplary management and leadership and contributing significantly to his organisation and industry.

# 17. Ladies and gentlemen,

I must admit that I have been eagerly anticipating this event for months and we are indeed very priviledged to have you, Dr. Hari to be here with us today to enlighten us on the topic.

18. With that brief introduction, ladies and gentlemen, please join me me in giving a big round of applause to welcome our guest speaker for this edition of CEO Faculty Programme, Dr. Hari Narayanan.
Thank you.