

NEXT GENERATION

SECURITY OPERATION CENTER FRAMEWORK

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1. INTRODUCTION

Security Operation Centers (SOC) are a **necessary monitoring security solution for organization who want to have visibility on cybersecurity assets.**

2. PROBLEM STATEMENT

Although there is existing framework that focusing on the technology aspect of SOC, there is **limited view on the elements that form the SOC** in term of people, process and technology. Organization often failed to abstract ROI from the investment they invested on setting up SOC.

5. INTELLECTUAL PROPERTY

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6. FRAMEWORK

The building block of security operation center is people, process and technology. These building block can be further broken down to 6 domain as describe in table below.

<u>Domain</u> A - Stakeholder Subdomain Stakeholder Needs Service Management







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9. BENEFITS

- Provide comprehensive framework for organization who need to build their own SOC or to engage 3rd party to provide SOC as a service
- Improvement of cybersecurity threat detection
- Advantage to strategize defends against cyber attack

10. PUBLICATIONS

1. Methods for Preventing Distributed Denial of Service Attacks in Cloud Computing - Advanced Science

3. GOAL

To implement a framework for Next Generation Security Operation Center (NGSOC)

4. OBJECTIVES

- 1. To investigate the important of people, process and technology in security operation center.
- 2. To design an event correlation process based on pattern identification of security threads.
- 3. To integrate people, process and technology which will determine the effectiveness of the NGSOC

	NGSOC Management
	Stakeholder Reporting
- Governance	Facilities Management
	People Management
	Operational management
	Certification
- Security	Policy, Procedure and Process
	Physical Security
	Technical Security
	Data Security
	People Security
- Technical	Architecture
	Technology Selection
	Tool Selection
	Operations
- Functionality	Identify
	Protect
	Detect
	Response
	Forensics
- Intelligence	Threat Intelligence
	Campaign Awareness

7.SECURITY ANALYTIC FLOW



Letters 23 (6), 5282-5285, 2017.

- 2. Why Cloud Monitoring Service? An Intensive Review for the Importance Cloud Monitoring Tools IEEE Xplore, 2016.
- 3. Active Monitoring for Hermes Ransomware v2.1 using Complex Correlation Rules In Next Generation Security Operation Center (NGSOC) – **UMP NCORN**

11. COMMERCIALIZATION

Commercial solution provided by NGSOC in the form of services is currently subscribed by more than 40 organizations at the moment including MNC, GLC and Telco.

Next Generation Security Operation Center

Cybersecurity Monitoring Services 24 x 7

External Web Application Penetration Test As A Services

> External Penetration Test As A Services

> > Forensic

NGSOC had been commercialized at more than 40 organizations at the moment including MNC, GLC and Telco

8. CASE STUDY – ACTIVE MONITORING

Use Case – Crypto Malware



(1) User receive email, message or visited crypto malware link.



(2) Download crypto miner malware from suspicious URL



FSKKP

Industrial Research Grant UIC170802

msu

management & science university

Status Company





(3) Victims computer infected with Crypto malware generated traffic matching IOC

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Condition 1

LOG

Suspicious URL match with intelligence feed and reputational database

Condition 2

Antivirus or IPS match IOC. Result: Correlate both Condition 1 & 2

(4) Send notification to Security Admin

(5) Perform remedy action based on the advisory and intel from NGSOC.





13. CONCLUSIONS

NGSOC will create significant impact on organization security posture :

- It is significant to protect organization network including government and private sector which contain critical data and sensitive information against cyber threat
- Organization will be able to identify, protect, detect and response against cyber attack

14. ACHIEVEMENTS

Malaysian Cyber Security Award 2016 – Cyber Security Innovation of The Year Citrex 2018 - Gold Medal