

**UMP LOST AND FOUND MOBILE
APPLICATION**

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SUPERVISOR'S DECLARATION

I hereby declare that I have checked this project and in my opinion, this project is adequate in terms of scope and quality for the award of the Bachelor of Computer Science (Computer Systems & Networking)

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STUDENT'S DECLARATION

I hereby declare that the work in this thesis is based on my original work except for quotations and citations which have been duly acknowledged. I also declare that it has not been previously or concurrently submitted for any other degree at Universiti Malaysia Pahang or any other institutions.

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ABSTRAK

Sejak turun temurun lagi, isu kehilangan barangan adalah perkara yang biasa berlaku kepada semua individu. Sesiapa sahaja boleh kehilangan barangan peribadi mereka. Di Universiti Malaysia Pahang sahaja, hampir setiap minggu akan mempunyai kes kehilangan dan menjumpai barangan peribadi seperti dompet, kad matriks, kunci bilik dan sebagainya di sekitar kawasan UMP. Maklumat kehilangan dan menjumpai barangan ini disebarkan oleh pelajar itu sendiri melalui portal UMP di ruangan pengumuman dan media Whatsapp. Cara ini tidak begitu efisien kerana tidak semua pelajar di UMP akan menerima maklumat berkaitan barang yang hilang dan dijumpai tersebut. Justeru, UMP Lost and Found Mobile Application dibangunkan untuk mengumpulkan semua maklumat barangan yang hilang dan dijumpai di dalam satu aplikasi mudah alih. Aplikasi ini dapat membantu pelajar mendapatkan barang yang hilang atau mengesan pemilik bagi barang yang dijumpai. Setiap barangan yang hilang atau dijumpai di sekitar UMP akan dilaporkan dan direkodkan di dalam aplikasi mudah alih ini oleh para pelajar. Dengan ini semua rekod berkaitan barangan yang hilang atau dijumpai akan mudah dicari oleh para pelajar.

ABSTRACT

Since generation, the issue of losing personal belongings is a common thing for all people. Anyone can lose their personal belongings. At Universiti Malaysia Pahang only, almost every week there will be a lot of cases of lost and found personal items such as wallets, matric cards, room keys and so on. Usually, the information regarding the lost and found item was spread by the student himself via the UMP portal in the announcement board and the WhatsApp media. This method is not very efficient because not all students at UMP will receive information about the lost and found items. Hence, UMP Lost and Found Mobile Application is developed to centralized the information regarding all the lost and found items in a mobile application. This app can help students find lost items or track owners for items they have found. Any lost or found items around UMP will be reported and recorded in this mobile app by the students, with all records relating to lost or found items will be easily searched by students to search for their missing items.

TABLE OF CONTENT

DECLARATION	
TITLE PAGE	
ACKNOWLEDGEMENTS	ii
ABSTRAK	iii
ABSTRACT	iv
TABLE OF CONTENT	v
LIST OF TABLES	ix
LIST OF FIGURES	x
LIST OF ABBREVIATIONS	xii
CHAPTER 1 INTRODUCTION	1
1.0 Overview	1
1.1 Introduction	1
1.2 Problem Statement	3
1.3 Aim and Objectives	4
1.4 Scope	4
1.5 Report/Thesis Organization	4
CHAPTER 2 LITERATURE REVIEW	7
2.0 Introduction	7
2.1 Review of existing systems	7
2.1.1 UMP Official Portal (E-Community)	8
2.1.2 TAG La	9

2.1.3	Xavier University Lost and Found System	11
2.2	Comparison Between Existing Systems	12
2.3	Technology	14
2.3.1	Programming Language	14
2.3.2	Global Positioning System(GPS)	15
2.3.3	Google Maps	15
2.4	Conclusion	15
CHAPTER 3 METHODOLOGY		16
3.0	Overview	16
3.1	Introduction	16
3.2	SDLC Waterfall Methodology	17
3.3	Requirement Analysis	18
3.4	System Design	18
3.4.1	Context Diagram	18
3.4.2	Use Case Diagram	19
3.4.3	Dialogue Diagram	20
3.4.4	Module	21
3.4.5	Proposed User Interface	23
3.4.6	Data Dictionary	27
3.4.7	Entity Relationship Diagram(ERD)	30
3.4.8	General Architecture	31
3.4.9	Package Module	33
3.5	Implementation	34
3.6	Testing	34
3.7	Deployment	34

3.8	Maintenance	34
3.9	Hardware and Software	35
3.9.1	Hardware Requirement and Specifications	35
3.9.2	Software Requirement and Specifications	35
3.10	Gantt Chart	36
3.11	Conclusion	36
CHAPTER 4 IMPLEMENTATION, RESULTS AND DISCUSSION		37
4.0	Overview	37
4.1	Implementation	37
4.1.1	Start a New Project in Android Studio	37
4.1.2	Firebase Configuration	38
4.2	Results	39
4.2.1	Welcome Page	39
4.2.2	Register Page	40
4.2.3	Login Page	41
4.2.4	Profile Tab	42
4.2.5	Lost Item Tab	43
4.2.6	Report Lost Page	44
4.2.7	Search Lost Item Page	45
4.2.8	Item Detail Page	46
4.3	Testing	47
4.4	Conclusion	47
CHAPTER 5 IMPLEMENTATION, RESULTS AND DISCUSSION		48
5.0	Overview	48

5.1	Project Constraint	48
5.2	Future Work	49
5.3	Conclusion	49
	REFERENCES	50
	APPENDIX A GANTT CHART	51
	APPENDIX B USER ACCEPTANCE TEST (UAT)	52

LIST OF TABLES

Table 2.1 Comparison of three existing systems	12
Table 2.2 Comparison of three technology	15
Table 3.1 Student Table	27
Table 3.2 Admin Table	28
Table 3.3 Lost Item Table	28
Table 3.4 Found Item Table	29
Table 3.5 Claim Item Table	29
Table 3.6 Hardware Used	35
Table 3.7 Software Used	36

LIST OF FIGURES

Figure 1.1 Thesis Organization	5
Figure 2.1 UMP Official Portal (E-Community) using web browser	8
Figure 2.2 UMP Official Portal (E-Community) using mobile web browser	9
Figure 2.3 TAG La Item Finder (Red color)	10
Figure 2.4 TAG La mobile application	10
Figure 2.5 Home page of the Xavier University Lost and Found System using web browser	11
Figure 2.6 Homepage of the Xavier University Lost and Found System using mobile web browser	12
Figure 3.1 SDLC Waterfall Methodology	17
Figure 3.2 Context Diagram for UMP Lost and Found Mobile Application	18
Figure 3.3 Use Case Diagram for UMP Lost and Found Mobile Application	19
Figure 3.4 Dialogue Diagram for UMP Lost and Found Mobile Application	20
Figure 3.5 Home Page	23
Figure 3.6 Main Menu	23
Figure 3.7 Register page	24
Figure 3.8 Login Page	24
Figure 3.9 Lost and Found Item List page	25
Figure 3.10 Report page	25
Figure 3.11 Report Lost Item form	26
Figure 3.12 Report Found Item Form	26
Figure 3.13 Claim Item Form	27
Figure 3.14 ERD for UMP Lost and Found Mobile Application	30
Figure 3.15 General Architecture for UMP Lost and Found Mobile Application	31
Figure 3.16 Mobile Application General Architecture	32
Figure 3.17 Package Module for UMP Lost and Found Mobile Application	33
Figure 4.1 Create new Android Studio Project	38
Figure 4.2 Configuration for Firebase Database and Firebase Authentication API	38
Figure 4.3 Welcome Page	39
Figure 4.4 Register Page	40
Figure 4.5 Login Page	41
Figure 4.6 Student Profile Page	42
Figure 4.7 Lost Item Tab	43
Figure 4.8 Report Lost Page	44

Figure 4.9 Search Lost Report Page	45
Figure 4.10 Item Detail Page	46

LIST OF ABBREVIATIONS

UMP	Universiti Malaysia Pahang
MIT	Massachusetts Institute of Technology
IOS	Iphone Operating System
GPS	Global Positioning System
API	Application Programming Interface
GIS	Geographic Information System
UTM	Universiti Teknologi Malaysia

CHAPTER 1

INTRODUCTION

1.0 Overview

This chapter introduces about the project background and the main idea of the project. This chapter is divided into 5 sections. Section 1.1 presents the introduction of the project. Section 1.2 explains the problem statement. Section 1.3 describes the aim and objectives of this project. Section 1.4 and Section 1.5 is the thesis organization.

1.1 Introduction

Year by year, the increasing number of smartphones is really tremendous. The usage of smartphones is becoming relevant to the people in daily life. The mobile applications or apps are the software that are designed to run on a smartphone. Whether it run on Android or IOS, there are many mobile applications that are really useful to help people in their daily life. By December 2018, a total of 2.6 million of mobile application are available in Google Play Store (Statista, 2019). These mobile applications provide wide range varieties of services that can fulfil people needs such as social media, online banking, booking and reservation, education and others.

In correlation of increasing usage of mobile phone, in Malaysia, some of the universities in Malaysia does provide mobile application for their students to help and ease their life. For example, in Universiti Teknologi Malaysia (UTM) they have provided their student with UTMFleet in App Store which is a real time application that tracks in-campus shuttle buses. Universities outside Malaysia also have taken the advantages of the mobile application technology where they provide several mobile applications for their own students. For example, the Massachusetts Institute of Technology (MIT), they provide a variety of mobile apps to guide students with campus navigation, academic

calendar, and MIT's mobile app includes a real-time shuttle tracker for students to get push notifications about the bus arrivals and departures (Amin, 2017).

In Universiti Malaysia Pahang (UMP), there are many online system and application been developed to ease the students and staff. The example of the online application is E-Community, Open Course Registration, Student Profile System and others. However, there is a problem that always occurs among the students in UMP that is losing personal items and belongings.

UMP have many students either in Gambang campus or Pekan campus. In UMP Gambang campus alone, there are 6 faculties with many different courses that enrolled by students. With more students, there will be more problems. One of the problems is losing personal items and belongings such as keys, wallet, matric card, and others. This issue can happen everywhere on the campus even though they really alert on their personal items and belongings. When this type of problem happens, most of the students will find a way or solution to get back their missing items and belonging. The most popular way to find their missing items is by using the WhatsApp to spread the information about their missing items. Some of the students also use the UMP Official Portal to make an announcement in the announcement board and Facebook as a medium to spread information on the missing items. In this way, the chances for the person that lost their items to get their item back is low because their information is not spread throughout the students.

Therefore, UMP Lost and Found Mobile Application is created. This system will be a mobile application. Students can upload their lost or found items in this mobile application. What makes this mobile application really useful are, it helps to ease student finding their missing items because it will display all the missing items and found items around the campus by providing the detail of the items that been posted. Example of the details are the picture of the missing items, contact number, last seen location of the missing item and notification will appear if there are any new reported missing items in the application. Students can also search the lost and found items in the mobile application.

1.2 Problem Statement

Firstly, the problem is the announcement that been done in the E-community UMP Official Portal. Most of the students make announcement in the portal when lost and found item occurs. There are 2 types of announcement that is official and unofficial. The announcement that been done may cause the student to miss the information about the lost and found item because new announcements will be posted on a daily basis such as class cancelation, program / activities and others. So students will take time to find the announcement regarding the lost and found items because the latest posting announcement will be in the top list, so the announcement that been made earlier will be in the bottom. Another thing that should be alerted with the E-Community announcement board is that the announcement has a maximum of 5 days which means the announcement will disappear after that.

Next, the problem is not all students can receive the information on the lost and found items. Besides E-Community, students use the social application such that is WhatsApp and Facebook as the medium to spread the information. Most of the information is spread by the WhatsApp and Facebook that been shared by friends and groups. The problem with this is that not all students will receive the information because not all students are in that particular WhatsApp group.

Lastly, UMP does not have a proper online system or application to inform students about lost and found items. For almost every week, there will be 2 or 3 cases regarding lost and found items. There are no centralized lost and found data that helps students to search their lost items. With no this specific type of application or system, the student needs a longer time to get their missing items. Also, there will be repeated announcement about lost and found, even though the items have already been claimed by the owner.

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