## SELF-ASSESSMENT THROUGH VIDEO-RECORDED SPEECH REHEARSALS IN DELIVERING TECHNICAL ORAL PRESENTATIONS

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Doctor of Philosophy

UNIVERSITI MALAYSIA PAHANG

# SELF-ASSESSMENT THROUGH VIDEO-RECORDED SPEECH REHEARSALS IN DELIVERING TECHNICAL ORAL PRESENTATIONS

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Thesis submitted in fulfilment of the requirements for the reward of the degree of Doctor of Philosophy

Centre for Modern Languages and Human Sciences UNIVERSITI MALAYSIA PAHANG



#### SUPERVISOR'S DECLARATION

I hereby declare that I have checked this thesis and in my opinion, this thesis is adequate in terms of scope and quality for the award of the degree of Doctor of Philosophy.

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#### STUDENT'S DECLARATION

I hereby declare that the work in this thesis is my own except for the quotations which have been duly acknowledged. I also declare that this thesis has not been accepted for any degree and has not been concurrently submitted for award of other degree.

\_\_\_\_\_

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## **DEDICATION**

This thesis is dedicated to my beloved family.

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#### **ABSTRACT**

The present study embarked upon the issue of the effectiveness of self-assessment in developing non-verbal communication skills among engineering undergraduates in delivering technical oral presentations. It is aimed at identifying the effectiveness of the self-assessment strategy in enhancing the engineering undergraduate's non-verbal communication skills and to see if there is any statistical correlation between the engineering undergraduates' self-assessment scores and the engineering lecturers' assessment scores in non-verbal communication skills of Undergraduate Research Project 2 (URP2) final presentations. In addition, the study generated essential findings pertaining to the engineering undergraduates and lecturers' perceptions about the use of self-assessment in delivering oral presentations in academic context. The researcher conducted this research with 127 engineering undergraduates of the Faculty of Civil Engineering and Earth Resources, in Universiti Malaysia Pahang (UMP). Quantitative and qualitative approaches were employed to answer the research questions of the current study. The first research question tackles the issue of implementing selfassessment among engineering undergraduates in enhancing non-verbal communication skills. In answering the first research question, the qualitative data revealed important findings pertaining to the engineering undergraduates' enhancements after using the assessment in non-verbal communication skills (such as facial expressions, hand gestures, body language, and eye contacts) of URP2 final presentations. In addition, the findings of the second research question revealed a moderate positive correlation between the engineering undergraduates' self-assessment scores and the engineering lecturers' assessment scores in non-verbal communication skills. The third research question's findings indicated that the engineering undergraduates hold positive perceptions towards the use of self-assessment technique in delivering URP2 oral presentations. The positive perceptions depict the significance of this assessment in enhancing their non-verbal communication skills in the engineering undergraduates' views and the significance of being good presenters. In the same vein, the final research question of the study investigated the engineering lecturers' perceptions regarding the use of self-assessment technique among the engineering undergraduates to develop their non-verbal communication skills and to enhance their presentation skills of URP2. It was demonstrated that the engineering lecturers possessed positive perceptions towards the use of self-assessment among the engineering undergraduates' in delivering oral presentations. This study is significant as the issue of understanding and realising the importance of the self-assessment in developing the engineering undergraduates' nonverbal communication skills of URP2 final presentations will help lecturers as well as undergraduates in establishing, developing and improving the tertiary undergraduates' oral presentations skills. In addition, the study is essential as it may confront the engineering undergraduates' presentation weaknesses, and thus, assists them to make successful oral presentations.

#### **ABSTRAK**

Kajian ini adalah tentang isu keberkesanan penilaian kendiri bagi membangunkan kemahiran komunikasi bukan lisan dalam kalangan mahasiswa kejuruteraan dalam pembentangan teknikal secara lisan. Ia bertujuan mengenal pasti keberkesanan strategi penilaian kendiri bagi meningkatkan kemahiran komunikasi bukan lisan mahasiswa kejuruteraan dan untuk melihat sama ada terdapat sebarang korelasi statistik antara markah penilaian kendiri mahasiswa kejuruteraan dan markah penilaian pensyarah kejuruteraan bagi kemahiran komunikasi bukan lisan dalam pembentangan akhir Projek Penyelidikan Sarjana Muda 2 (URP2). Di samping itu, kajian ini memberi dapatan penting terhadap persepsi pensyarah dan mahasiswa kejuruteraan mengenai kaedah penilaian kendiri dalam menyampaikan pembentangan lisan dalam konteks akademik. Penyelidikan ini melibatkan 127 mahasiswa kejuruteraan Fakulti Kejuruteraan Awam dan Sumber Alam di Universiti Malaysia Pahang (UMP). Pendekatan kuantitatif dan kualitatif digunakan bagi menjawab persoalan kajian. Persoalan kajian pertama menjawab permasalahan dalam pelaksanaan penilaian kendiri dalam kalangan mahasiswa kejuruteraan bagi meningkatkan kemahiran komunikasi bukan lisan. Menjawab persoalan kajian pertama ini, data kualitatif menunjukkan terdapat peningkatan oleh mahasiswa kejuruteraan selepas menggunakan penilaian dalam kemahiran komunikasi bukan lisan (seperti ekspresi muka, isyarat tangan, bahasa badan, dan pandangan mata) sewaktu pembentangan akhir URP2. Di samping itu, dapatan persoalan kajian kedua menunjukkan korelasi positif sederhana antara markah penilaian kendiri mahasiswa kejuruteraan dan markah penilaian pensyarah kejuruteraan dalam kemahiran komunikasi bukan lisan. Dapatan persoalan kajian ketiga menunjukkan bahawa mahasiswa kejuruteraan mempunyai persepsi positif terhadap kaedah penilaian kendiri dalam membuat pembentangan URP2 secara lisan. Persepsi positif menggambarkan kepentingan penilaian ini bagi meningkatkan kemahiran komunikasi bukan lisan mereka dan kepentingan menjadi pembentang yang baik. Dalam masa yang sama, persoalan kajian terakhir menyelidik persepsi pensyarah kejuruteraan tentang kaedah penilaian kendiri dalam kalangan mahasiswa kejuruteraan untuk meningkatkan kemahiran komunikasi bukan lisan dan kemahiran pembentangan URP2. Hasilnya menunjukkan bahawa pensyarah kejuruteraan mempunyai persepsi positif terhadap kaedah penilaian kendiri dalam kalangan mahasiswa kejuruteraan bagi membuat pembentangan secara lisan. Kajian ini penting kerana isu kefahaman dan kesedaran tentang kepentingan penilaian kendiri dalam membangunkan kemahiran komunikasi bukan lisan mahasiswa kejuruteraan dalam pembentangan akhir URP2 pada asasnya akan membantu pensyarah dan juga mahasiswa dalam mewujudkan, membangunkan dan meningkatkan kemahiran pembentangan secara lisan oleh mahasiswa. Selain itu, kajian ini adalah penting bagi mengatasi kelemahan mahasiswa kejuruteraan dalam pembentangan, dan dengan itu dapat membantu mereka membuat pembentangan secara lisan dengan jayanya.

## TABLE OF CONTENTS

## **DECLARATION**

### TITLE PAGE

ACKN	OWLEDGEMENTS	ii
ABSTI	RACT	iii
ABSTI	RAK	iv
TABLI	E OF CONTENT	v
LIST (	OF TABLES	xi
LIST (	OF FIGURES	xiii
LIST (	OF ABBREVIATIONS	xiv
СНАР	TER 1 INTRODUCTION	1
1.1	Introduction	1
1.2	Research Background	2
	1.2.1 The Use of Technology Tool in Education: Video-Recorded Technology	4
1.3	Assessment in Education	5
	1.3.1 Oral Presentation Assessment	7
1.4	Oral Presentation Non-Verbal Communication Skills	8
1.5	Problem Statement	9
1.6	Research Objectives	11
1.7	Research Questions	11
1.8	Undergraduate Research Project (URP2)	12

1.9	Scope of Study	12		
1.10	Definition of Terms			
1.11	Limitations of the Study	15		
1.12	Significance of the Study	15		
1.13	Summary	16		
CHAPTI	ER 2 LITERARTURE REVIEW	17		
2.1	Introduction	17		
2.2	Theoretical Framework of the Present Study	17		
2.3	Theoretical Model for Self-assessment	20		
2.4	Conceptual Framework of the Present Study	23		
2.5	Oral Communication	25		
2.6	Oral Presentation Assessments	28		
2.7	Oral Presentation Non-verbal Communication Skills and Language Skills	30		
2.5	Value of Assessment	37		
2.6	Alternative Assessment in ESL/EFL	38		
	2.6.1 Self-assessment	39		
	2.6.2 Effectiveness and beneficial effects of self-assessment	41		
2.7	Students' Perceptions about Self-assessment Strategy	42		
2.8	The Use of Video-recording Technology in Oral Presentation Assessment	45		
2.9	Self-assessment of Oral Presentations	47		
	2.9.1 Self-assessment of non-verbal communication skills	47		
	2.9.2 Self-assessment of language skills	51		

2.10	Factor	rs Affecting	g Students in Delivering Oral Presentations	52
	2.10.1	Lack of p	practice (rehearsals) in delivering oral	53
	2.10.2	Teachers	s' feedback towards students' oral performances	55
	2.10.3	Appreh	ension in oral communication	56
	2.10.4	Oral pre	esentation anxiety	58
	2.10.5	Limited	vocabulary	59
	2.10.6	Lack of	self-confidence and self-negative evaluation	61
2.14	Summ	nary		63
СНАРТ	ER3 M	1ETHOD(	OLOGY	64
3.1	Introdu	uction		64
3.2	Resear	ch Design		64
3.3	Popula	ation and S	ample	67
3.4	Engine Presen Non-ve	tation	ndergraduates' Training Sessions on Oral munication Skills and Self-assessment Strategy	69
3.5	Resear	ch Instrum	ients	70
	3.5.1	Question	nnaire	70
	3.5.2	Semi-stru	actured interviews	72
		3.5.2 .1	Semi-structured interview with engineering undergraduates	72
		3.5.2.2	Semi-structured interview with engineering lecturers	74
	3.5.3	Undergi Presenta	raduate Research Project (URP2) ation	74
3.6	Da	ta Collection	on	76

3.7	Data Analysis Procedures	77
	3.7.1 Analysis technique for quantitative data	77
	3.7.2 Analysis technique for qualitative data	78
3.8	Pilot Study	81
3.9	Validity of the Quantitative Instrument	82
3.10	Reliability of the Quantitative Instrument	82
3.11	Validity of the Qualitative Instrument	83
	3.11.1 Member checking	83
3.12	Reliability of the Qualitative Instrument	84
3.13	Summary	85
CHAPTER	4 RESULTS	86
4.1	Introduction	86
4.2	Research Questions and Findings	87
4.3	Qualitative Findings	88
	4.3.1 Pre-interview (Session1)	88
	4.3.2 Post-interview (Session 2)	98
	<ul> <li>4.3.2 Engineering Lecturers' Perceptions on Self-Assessment Strategy in Enhancing Engineering Undergraduates' Non-verbal Communication Skills of Technical Oral Presentations (TOP)</li> <li>4.3.3 Summary of the Qualitative Findings</li> </ul>	104 111
4.4	Quantitative Findings	112
	4.4.1 Participants' Demographic Information	113
	4.4.2 The Engineering Undergraduates' Perceptions on Self-Assessment Strategy in Technical Oral Presentations	117
	4.4.3 The Relationship between the Engineering Undergraduates' Self-assessment Scores and Engineering Lecturers 'Assessment Scores of Non-verbal Communication Skills	117

4.5	Summary of the Quantitative Findings	117
4.6	Summary	117
СНАРТ	TER 5 DISCUSSION	118
5.1	Introduction	118
5.2	Discussion of the Findings	118
	5.2.1 Perceptions of Engineering Undergraduates and their Lecturers towards Self-assessment Strategy in Delivering Technical Oral Presentations	119
	5.2.2 The Relationship between Engineering Undergraduates' Self-assessment Scores and Engineering Lecturers' Assessment Scores of Non-verbal Communication Skills	127
	5.2.3 Developing Engineering Undergraduates' Non-verbal Communication Skills through Self-assessment Strategy	131
5.3	Summary	137
СНАРТ	TER 6 CONCLUSIONS AND RECOMMENDATIONS	139
6.1	Introduction	139
6.2	Summary of the Findings	139
	6.2.1 Relationship between Engineering Undergraduates' Self- assessment and Engineering Lecturer's Assessment in URP2 Final Oral Presentations.	140
	6.2.2 Developing Engineering Undergraduates' Non-verbal Communication Skills of URP2 Final Oral Presentations through Self-assessment and Video-Recorded Rehearsals.	141
	6.2.3 Perceptions about Self-assessment Strategy of Engineering Undergraduates and Lecturers.	142
6.3	Pedagogical Implications	143
6.4	Recommendations for Future Research	146

6.5	Conclusion	148
REFI	ERENCES	150
APPI	ENDICES	172
APPI	ENDIX A	172
APPI	ENDIX B	173
APPI	ENDIX C	174
APPI	ENDIX D	177
APPI	ENDIX E	178
APPI	ENDIX F	179
APPI	ENDIX G	181
APPI	ENDIX H	181
APPI	ENDIX I	182
APPI	ENDIX J	183

## LIST OF TABLES

Table	3.1	The Population and the Sample of the Research	62
Table	3.2	Table for Determining Size for a Given Population	63
Table	3.3	The Number of the Sample and the Respondents of	64
		the Present Study	
Table	3.4	The Number of the Lecturers and the Respondents of	64
		the Present Study	
Table	3.5	The Grade of URP2 from the Overall Mark of the	65
		Undergraduates	
Table	3.6	Time Table of Training Sessions on Non-verbal	67
		Communication Skills and Self-assessment Strategy	
Table	3.7	Times and Setting of the Respondents' Rehearsals of	72
		their Technical Oral Presentations	
Table	3.8	Dates and Activities of Data Collecting for the	73
		Actual Study	
Table	3.9	Research Questions and Statistical Tools Techniques	75
		Used in Analysing Quantitative Data	
Table	3.10	Pilot study conducted by the researcher	78
Table	3.11	The Reliability of the Questionnaire	80
Table	4.1	The illustrations of the respondents' coding	86
Table	4.2	Pre-interview reported engineering undergraduates'	86
		weaknesses in non-verbal communication skills of	
		technical oral presentation	
Table	4.3	Further themes related to engineering	87
		undergraduates' overall weaknesses of technical oral	
		presentations	
Table	4.4	Post-interview reported non-verbal communication	99
		skills' enhancements of the engineering	
		undergraduates in technical oral presentations	
Table	4.5	Engineering lecturers' perceptions on self-	107
		assessment strategy in enhancing engineering	
		undergraduates' non-verbal communication skills	

Table	4.6	The participants' ages	115
Table	4.7	The participants' gender	116
Table	4.8	Engineering Undergraduates' Responses in Mean	118
		Scores and Standard Deviation for the Questionnaire	
		Items	
Table	4.9	Pearson's Correlation between the Engineering	121
		Undergraduates' Self-assessment Scores and the	
		Engineering Lecturers' Assessment Scores of Non-	
		verbal Communication Skills of the Technical Oral	
		Presentations	
Table	5.1	Summary of the findings of RQ3 & RQ4	125
Table	5.2	Summary of Product-Moment Correlation between	134
		Engineering Undergraduates' Self-Assessment	
		Scores and Lecturers' Assessment Scores	
Table	5.3	Summary of engineering undergraduates' and	136
		engineering lecturers' assessment scores of URP2	
		final oral presentations	
Table	5.4	The Engineering Undergraduates' Non-verbal	139
		Communication Skills Enhancements via Self-	
		assessment Strategy	

## LIST OF FIGURES

Figure	2.1	Concept of triarchic reciprocity behaviour	51
Figure	2.2	How Self-assessment Contributes to Technical Oral	57
		Presentations	
Figure	3.1	Research Design of the study	61
Figure	3.2	Flowchart of the semi-structured interview-phase1	71
Figure	3.3	The Qualitative Process of Data adapted from	76
		Creswell	
Figure	6.1	Factors for self-assessment strategy and the	152
		relationships between the variables	

#### LIST OF ABREVIATIONS

ESL English as second language
EFL English as foreign language

LEP Limited English Proficiency

URP Undergraduate Research Project

SA Self-Assessment

AA Alternative Assessment

TOP Technical Oral Presentation

FCEER Faculty of Civil Engineering & Earth Resources

CMLHS Centre for Modern Languages & Human Sciences

PA Peer Assessment

EU Engineering Undergraduate
CBE College of Basic Education

CA Communication Apprehension
ESP English for Specific Purposes

SL Second Language

UMP Universiti Malaysia PahangSEM Structure Equation Modelling

SPSS Statistical Package for Social Sciences

CA Communication Apprehension

CEFRL Common European Framework of Reference for Languages

ELP European Language Portfolio

UTM Universiti Teknologi Malaysia

USA United States of America
SCT Social Cognitive Theory

ELT English Langauge Teaching

SUT Sharif University of Technology

CHSE Clinical Health Sciences Education

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