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# A case study on the determination of unused capacity using time driven activity-based costing for electronic component

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Abstract- Nowadays, demand for magnetic components are increasing from customer to support technological needs. It is important for the producer to incorporate an accurate cost estimation to decide the best price to gain better profits. However, actual costing structure is ignored the potential of time equation and capacity cost rate to measure the unused capacity from the resources allotment. The objective of this work is to determine the unused capacity in term of duration and cost in the manufacturing of electronic component using time-driven activity-based costing (TDABC). The method was developed using seven stages which are resources group identification, estimate cost of resources supplied, practical capacity estimation, capacity cost rates calculation, time equation development, determine time estimates for each sub-activity and estimate capacity cost required. As a result, in sub-activity-1 of the wire are winded using CNC machine, the unused time was 246,156.29 minutes which needs to be re-examined so that maximum time for productivity can be achieved and the unused capacity of cost was MYR 623,804.93 which conveys the message of wastage at the workstation. In sub-activity-3 of pick up the coils from flattening station, the amount of unused time and cost was -596,400 minutes and MYR -7,006,252.43 respectively. The negative value demonstrated that the operators are overworked than normal time allocation. In sub-activity 9 of arrange core on the magnetic strip, the amount of unused time was -596,400 minutes and MYR -7,006,252.43 for unused cost probably the job scopes were taking more time than it should to be completed. Therefore, by applying the TDABC method, the capacity utilization and time efficiency can be clearly viewed.

Indexed Terms- Unused capacity, Time equation, Capacity cost rate, Electronic component

## I. INTRODUCTION

Financial accuracy is an extremely desired type of costing sustainment in competitive environment. It is known that many financial failures occur as a result of the timing activity inaccuracy. An effective way to increase the accuracy to costing sustainment is by introducing time equation on the activities which may also strengthen the operating baseline [1-2]. Traditional activity-based costing (ABC) is a costing method originally developed in the 1980s in response to the shortcomings of traditional costing system method in an era of rapidly increasing product complexity and diversification [3]. The method accumulates indirect costs for each activity and then assigns the costs of the activities to the product causing that activity [4]. The method provides more accurate cost information for competitive price strategy [5], provides relevant information for the decision-making process in various domains [6] and allows scrutiny of the complete map of activities [7]. Therefore, it can effectively improve the costing sustainment on electric and electronic industry. However, it was not universally accepted because the produced model theoretically incorrect when it ignored the potential for unused capacity which will be beneficial for forecasting. [8]. Time-driven activity-based costing (TDABC) which introduced by Kaplan and Anderson may overcome the limitation of traditional ABC by systematically enhancing resources utilization by defining the opportunities of cost reduction without compromising outcome [9]. There is a possibility that the time equation on the electric and electronic industry activities can be introduced in a better accuracy if the variations can be completely identified. Hence, its financial

accuracy can be further improved. Therefore, TDABC can be conveniently applied to introduce the unused capacity of allocated time and expenses to financial accuracy by introducing the time equation on the industry activities. The objective of this work is to determine the unused capacity in term of duration and cost in the manufacturing of electronic component using TDABC. This work is expected to offer contributions to the current literature by providing an additional evidence and information on the impact of new costing structure to the electrical and electronic production industry in Malaysia. While most of the previous studies were conducted in different sectors and countries.

The failure due to financial accuracy depends on many factors and very often it develops from particular structure of costing. ABC methodology is known to induce beneficial activity-oriented accounting on the product diversification which may improve the accuracy especially when the manufacturing overhead is uncertainty [10]. There are numerous reports on the effects of traditional ABC on the costing sustainment as reported by [11]. [12] identified the critical and non-critical variables during remanufacturing process using Mahalanobis-Taguchi System and simultaneously estimate the cost using ABC Costing method. The author found that, the cost per unit of remanufactured crankshaft of MAN engine model with 5 critical crankpins was MYR609.50 while Detroit engine model with 4 critical crankpins was MYR1254.80. In work by [4], the effect of crucial cost driver in ABC successfully allowed the development of more precise and targeted recommendations for management action. In autologous stem cell transplantation in multiple myeloma, the potential cost savings observed in traditional ABC could be allocated to help cover the costs of new drugs to treat hematologic malignancies [7]. [13] confirmed that ABC is believed to be a cure for the shortcomings of traditional costing system such as production that is too late, too aggregated and too distorted to be relevant for managers' planning and control decisions. However, TDABC may overcome the limitation of conventional ABC by systematically enhancing resources utilization by defining the opportunities of cost reduction without compromising outcome. The TDABC provides costs of activities with base in consume of time per activities [14]. It has been developed from the traditional ABC method which requires significant processing in data collection and cost allocation [15]. TDABC simplifies the complex formulations for ABC especially when there is any additional activity to be taken into account. the time equation can be easily extended [16]. In addition, TDABC is a bottom-up method that measures costs by calculating each resource's costs and the period each resource is used over the entire treatment cycle for each operation involved. This gives better and perhaps more straightforward estimates of the costs for treatment suppliers [17]. This costing method also is commonly used in manufacturing and other service industries to assign costs accurately [18] because it provides a granular view of costs which directly reflect resource use and duration, thus providing actionable cost data to improve particular processes [19]. According to [17], TDABC included the creation of process maps which illustrated the phases of each procedure component including workers, appliances and consumer goods involved in care. Estimation of the time required by each staff member and equipment by interviewing patient care, estimating operational costs, machinery, and supplies based on salary data, acquisition of equipment, and direct discussion to administration of medical center to assess the costs of services. It also estimates the capacity cost rate (CCR) for each member of staff and item of equipment by dividing the overall cost of patient care and any additional expenses of consumable with practical capacity. Obviously, TDABC approach overcame traditional ABC difficulties and had some advantages. The advantage over ABC is it simplifies the costing process and eliminates expensive processes of specialized processes for gathering data on resource costing and activities until it is focused at the target of expenses [14]. According to [20], TDABC offers the drivers of these costs with both precise measurements of the care cycle costs and greater transparency. TDABC may quantify true patient care costs and defined procedures, the quality of which can be enhanced without impacting the outcomes [21], able to deal with variability of industrial process [1], helped cost systems effectively and solve the current cost accounting problem [18], detailed benchmark calculations were provided for cost-benefit comparison and further optimization [22], revealed cost reduction and quality improvements [23] and able to discover technique cost effectiveness [24]. Moreover, TDABC has provided useful knowledge on process complexity and the utilization of resources [25], attributed unused resources and provided significant information on idle capacities [16] and given a complete and clear description of all surgical and recovery expenses [20]. In the existing system of the company, actual costing structure is ignored the potential of time equation and capacity cost rate to measure the unused capacity from the resources allotment. The objective of this work is to determine the unused capacity in term of duration and cost in the manufacturing of electronic component using TDABC.

# II. METHODOLOGY

This work consists of three phases as shown in Figure 1. Phase 1 consists of identification of process and development of process mapping in the automotive manufacturing company. The objective is to find the appropriate scope to focus for detail analysis. Once the scope is identified, phase 2 is very important to develop the capacity cost rate. It consists of collection of data, direct and indirect cost i.e. Working hour, salary rate and historical data. During phase 3, the collected data is processed and analyzed to identify the unused capacity with respect to the duration and cost.



Figure 1: A flow chart of research methodology

Phase 1:

1. Identifying main processes in production line and defining focus of study.

2. Develop a process map associated with production incorporated with capacity supplying resources including personnel, facilities, equipment and consumables.

Phase 2:

1. Obtain the direct cost (i.e. salary and maintenance) to determine the cost of capacity supplied.

2. Determine time (minutes) required for productive work in a year without non-value activities to estimate the practical capacity of supplied resources.

3. Develop capacity cost rate for the production line.

Phase 3:

1. Develop time equation to represents the basic time required for each activity with the incremental time associated with each variation that can occur.

2. Multiply the capacity cost rate with the time equation to determine the cost of a resource being used.

3. Determine used an un-used capacity in production line.

#### III. RESULT AND DISCUSSION

This study using TDABC as a costing system to determine unused capacity on a magnetic inductor process production in electrical and electronic industry. By implementing TDABC, it appraises the role of capacity cost rate and time equation which eventually leads capacity utilization information that is definitely useful for forecasting in the future. The endorsement company are experienced in manufacturing magnetics products with current range of transformers, inductors and chokes. The component chosen as a subject of this study is a magnetic inductor. There are several types of magnetic inductors, consequently HA00-XXX is selected for this study. It is because of it has stable production and the production is continuous throughout the year. Furthermore, this product is chosen because it represents various types of process in the production line.

The resources allocated are based on 4 groups: (i) labor costs, (ii) maintenance cost for the machinery (iii) raw materials costs and (iv) consumable material costs. The costs incurred are obtained from the production company which are detailed in the Table 1.

Activity	Sub-activities	Labor (MYR)	Maintenance (MYR)	Material (MYR)	Consumable (MYR)	Cost of all resources supplied (MYR)
1. Winding	1. The wire are winded using CNC machine	24,000	26,449.89	576,000	nil	626,449.89
2. Flattening	2. Pick up the coils from winding station	12,000	nil	nil	nil	12,000
	3. Flatten the coils by using hydraulic press machines	36,000	70	nil	144	36,214
3. Trimming	4. Pick up the coils from flattening station	12,000	nil	nil	nil	12,000
	5. Trim the coils by using pneumatic press machines	36,000	nil	nil	192	36,192
4. Forming	6. Bend the coils by using pneumatic press machines	48,000	nil	nil	192	48,192
5. Soldering	7. Dip the coils into flux	12,000	nil	nil	12,960	24,960
	8. Dip the coils into solder	12,000	nil	nil	445,064.32	457,064.32
6. Epoxy application	9. Arrange core on the magnetic strip	12,000	nil	1,440,000	nil	1,452,000
	10. Put the magnetic strip into the epoxy machine.	12,000	nil	nil	201,600.00	213,600
7. Assembly 1	11. Assemble coil to the I-core.	72,000	nil	480,000	403.2	552,403.2
8. Assembly 2	12. Assemble core with I-core.	48,000	nil	nil	268.8	48,268.8
9. Oven Curing	13. Put the inductor into oven	24,000	nil	nil	24	24,024
10. Boundary inspection	14. The inductors undergo boundary inspection	24,000	nil	nil	134.4	24,134.4
11. Laser marking	15. Put the inductors into laser marking machine	24,000	626.53	nil	nil	24,626.53
12. Co- planarity and VMI test	16. Inspect inductors for co- planarity and then into VMI equipment.	24,000	nil	nil	130,824	154,824.00
13. Packaging	17. Pack inductors	24,000	nil	nil	24,384.00	48,384.00
Total		456,000	27,146.42	2,496,000	803,230.72	3,782,377.14

**Table 1:** Labor, maintenance, material and consumable cost for 13 workstations

The factory's working hours are from Monday to Friday, 8 a.m. to 5.35 p.m. The operators work for 8 hours and 35 minutes per day, excluding 1 hour break daily, for 20 days a month. Each operator has an acceptable capacity of 10,300 minutes every month. Therefore, the practical capacity per year is 123,600 minutes for every operator. Capacity cost rate (CCR) for each activity and sub-activity is as portrayed in the Table 2. CCR is calculated using the formula in Equation (1) as shown below.

$$Capacity \ cost \ rate = \frac{Cost \ of \ all \ resources \ supplied}{Practical \ capacity}$$

(1)

		Cost of all	Practical	Capacity
Activity	Sub-activities	resources	capacity	cost rate
		supplied (MYR)	(min)	(MYR)
1. Winding	1. The wire are winded using CNC	626,449.89	247,200	2.53
	machine			
2. Flattening	2. Pick up the coils from winding station	12,000	123,600	0.10
	3. Flatten the coils by using hydraulic	36,214	370,800	0.10
	press machines			
3. Trimming	4. Pick up the coils from flattening	12,000	123,600	0.10
-	station			
	5. Trim the coils by using pneumatic	36,192	370,800	0.10
	press machines			
4. Forming	6. Bend the coils by using pneumatic	48,192	494,400	0.10
0	press machines			
5. Soldering	7. Dip the coils into flux	24,960	123,600	0.20
-	8. Dip the coils into solder	457,064.32	123,600	3.70
6. Epoxy	9. Arrange core on the magnetic strip	1,452,000	123,600	11.75
application	10. Put the magnetic strip into the epoxy	213,600	123,600	1.73
	machine.			
7. Assembly 1	11. Assemble coil to the I-core.	552,403.20	741,600	0.74
8. Assembly 2	12. Assemble core with I-core.	48,268.80	494,400	0.10
9. Oven curing	13. Put the inductor into oven	24,024	247,200	0.10
10. Boundary	14. The inductors undergo boundary	24,134.40	247,200	0.10
inspection	inspection	,	,	
11. Laser	15. Put the inductors into laser marking	24,626.53	247,200	0.10
marking	machine	,	,	
12. Co-planarity	16. Inspect inductors for co-planarity	154.824.00	247,200	0.63
and VMI test	and then into VMI equipment.	- ,	.,	
13. Packaging	17. Pack inductors	48,384.00	247,200	0.20
		Total	4,696,800	

Table 2: C	Capacity	cost rate	of each	sub-activi	ity
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A time equation must be developed in order to determine the expected production time. By monitoring and interviewing operators performing their activities in production line, the average duration for every operation was obtained. For an example when using CNC machines in the endorsement factory, the average time needed for the wire to be a wind is 0.12 minutes. This number is multiplied by the corresponding time function factors or cost drivers. Table 3 describes every variable in the time equation. The time equation is formulated by using TDABC time as shown in Equation (2) below.

 $T_t = \beta_o + \beta_i X_i$ 

Where:

 $T_t$  = the time needed to perform an activity (minute).

 $\beta_o$  = the standard time to perform the basic activity (minute).

(2)

 $\beta_i$  = the estimated time to perform the incremental activity (minute).  $X_i$  = the volume of the incremental activity (time).

**Table 3:** Time equations for all sub-activities

Activity	Sub-activities	Time equations
1.Winding	1. The wire are winded using CNC machine	$0.12X_{1}$
2.Flattening	1. Pick up the coils from winding station	$10.00X_2$
	2 Flatten the coils by using hydraulic press machines	$0.22X_3$
3.Trimming	1. Pick up the coils from flattening station	$10.00X_4$
	2. Trim the coils by using pneumatic press machines	0.13X <sub>5</sub>
4.Forming	1. Bend the coils by using pneumatic press machines	$0.17X_{6}$
5.Soldering	1. Pick the coils using pliers and dip the coils into flux	0.72X <sub>7</sub>
	2. Dip the coils into solder.	$0.18X_8$
6.Epoxy application	1. Arrange core on the magnetic strip.	0.15X <sub>9</sub>
	2. Put the magnetic strip into the epoxy machine and run the	$2.7X_{10}$
	machine.	
7.Assembly 1	1. Assemble coil to the I-core	$0.07X_{11}$
8.Assembly 2	1. Assemble core with I-core.	$0.14X_{12}$
9.Curing	1. Put the inductor into oven	40X <sub>13</sub>
10.Boundary inspection	1. The inductors undergo boundary inspection	$0.05X_{14}$
11.Laser marking	1. Put the inductors into laser marking machine	$0.05X_{15}$
12.Co-planarity and VMI	1. Inspect inductors for co-planarity and VMI	$0.52X_{16}$
13.Packaging	1. Pack inductors	3.00X <sub>17</sub>

From Table 3, the time equation for all the sub-activities was developed as shown in Equation (4) below.

 $T_{sub-activities} = 0.12X_{1+} 10.00X_2 + 0.22X_3 + 10.00X_4 + 0.13X_5 + 0.17X_6 + 0.72X_7 + 0.18X_8 + 0.15X_9 + 2.7X_{10} + 0.07X_{11} + 0.14X_{12} + 40X_{13} + 0.05X_{14} + 0.05X_{15} + 0.52X_{16} + 3.00X_{17}$ 

By quantifying the frequency of the activity in a month, the approximate capacity needed for each operation was measured. If the sum of an activity multiplied by the time it was spent, the total time spent on the activity could be evaluated. Table 4 summarizes the amounts of cost drivers for the wood preparation activity centre.

Activity	Var.	Sub-activities	Driver	Quantity/year
1.Winding	$\mathbf{X}_1$	1. The wire are winded using	Amount of raw material (kg)	8,697.6
		CNC machine		
2.Flattening	$X_2$	1. Pick up the coils from	Pick up the coils from winding	480
		winding station	station (rounds)	
	$X_3$	2. Flatten the coils by using	Number of hydraulic press machine	960,000
		hydraulic press machines	operating (frequency)	
3.Trimming	$X_4$	1. Pick up the coils from	Pick up the coils from flattening	480
		flattening station	station (rounds)	
	$X_5$	2. Trim the coils by using	Number of pneumatic press	2,400,000
		pneumatic press machines	machine operating	
			(frequency/month)	
4.Forming	$X_6$	1. Bend the coils by using	Number of pneumatic press	2,400,000
		pneumatic press machines	machine operating	
			(frequency/month)	
5.Soldering	$X_7$	1. Pick the coils using pliers	Amount of flux used (litre)	432
		and dip the coils into flux		
	$X_8$	2. Dip the coils into solder.	Amount of solder used (kg)	2,400

**Table 4:** Volume of cost drivers for the magnetic inductor

6.Epoxy	X9	1. Arrange core on the magnetic	Arrange core on the magnetic strip	4,800,000
application		strip.	(amount of core)	
	$X_{10}$	2. Put the magnetic strip into	Amount of epoxy used (litre)	201.6
		the epoxy machine and run the		
		machine.		
7.Assembly 1	X11	1. Assemble coil to the I-core	Amount of material (quantity)	4,800,000
8.Assembly 2	X <sub>12</sub>	1. Assemble core with I-core.	Amount of material (quantity)	4,800,000
9. Oven curing	X <sub>13</sub>	1. Put the inductor into oven	Clipping process (frequency)	4,800,000
10.Boundary	$X_1$	1. The inductors undergo	Product item (quantity)	4,800,000
inspection		boundary inspection		
11.Laser	$X_{15}$	1. Put the inductors into laser	Laser marking machine (frequency)	4,800,000
marking		marking machine		
12.Co-	X16	1. Inspect inductors for co-	Inspection (frequency)	4,800,000
planarity and		planarity and VMI		
VMI				
13.Packaging	X17	1. Pack inductors	Product items (quantity)	4,800,000

The actual time spent on this activity center per month was determined by substituting the volume of cost-drivers as shown in Equation (5) below.

The actual time spent = (0.12x8,697.6) + (10x480) + (0.22x960,000) + (10x480) + (0.13x2,400,000) + (0.17x2,400,000) + (0.72x432) + (0.18x2,400) + (0.15x4,800,000) + (2.7x201.6) + (0.07x4,800,000) + (0.14x4,800,000) + (40x4,800,000) + (0.05x4,800,000) + (0.05x4,800,000) + (0.52x4,800,000) + (3x4,800,000) = 212,047,131.07 minutes (5)

The last step for implementing TDABC method is to analyse the capacity utilization. Unused time can be obtained by subtracting the value of practical capacity with used time. Unused cost on the other hand, is obtained by multiplying unused time with capacity cost rate. For an example, the total time for the wire to be winded using CNC machine in one month can be represented by  $X_1$  equals 8,697.6 in 0.12 $X_1$ , so that 0.12x8697.6 = 1043.71 minutes. When multiplied by capacity cost rate of 2.53, it can be determined that the total cost of this activity is RM 2,644.96. Based on the same approach, the total production cost for each workstation is shown in Table 5.

Activity	Sub-activities	Practical capacity	Used time (min)	Total cost (MYR)	Unused time (min)	Unused cost (MYR)
Winding	Wind wires using CNC machine	218,400	1,043.71	2,644.96	246,156.29	623,804.93
Flattening	Pick up the coils from winding station	109,200	4,800.00	466.02	118,800.00	11,533.98
	Flatten the coils by using hydraulic press machines	327,600	211,200.00	20,626.74	159,600.00	15,587.26
Trimming	Pick up the coils from flattening station	109,200	4,800.00	466.02	118,800.00	11,533.98
	Trim the coils by using pneumatic press machines	327,600	312,000.00	30,452.82	58,800.00	5,739.18
Forming	Bend the coils by using pneumatic press machines	436,800	408,000.00	39,770.10	86,400.00	8,421.90

**Table 5:** Analysis of capacity utilization

Soldering	Pick the coils using pliers and dip the coils into	109,200	311.04	62.81	123,288.96	24,897.19
	Dip the coils into solder	109,200	432.00	1,597.51	123,168.00	455,466.81
Epoxy application	Arrange core on the magnetic strip	109,200	720,000.00	8,458,252.43	-596,400.00	-7,006,252.43
	Put the magnetic strip into the epoxy machine and run the machine	109,200	544.32	940.67	123,055.68	212,659.33
Assembly 1	Assemble coil to the I-core	655,200	336,000.00	250,279.77	405,600.00	302,123.43
Assembly 2	Assemble core with I-core	436,800	672,000.00	65,608.08	-177,600.00	-17,339.28
Oven curing	Put the inductor into oven	218,400	192,000,000.00	18,659,417.48	-191,752,800.00	-18,635,393.48
Boundary inspection	The inductors undergo boundary inspection	218,400	240,000.00	23,431.46	7,200.00	702.94
Laser marking	Put the inductors into laser marking machine	218,400	240,000.00	23,909.25	7,200.00	717.28
Co-planarity	Inspect	218,400	2,496,000.00	1,563,271.46	-2,248,800.00	-1,408,447.46
and VMI	inductors for co- planarity and VMI					
Packaging	Pack inductors	218,400	14,400,000.00	2,818,485.44	-14,152,800.00	-2,770,101.44
Total		4.696.800	212.047.131.07	31,959,682,99	-207.350.331.07	-28.164.345.85

Figure 2 demonstrates a bar chart of total and unused capacity for both duration (minute) and cost (MYR) for sub-activity 1; the wires are winded using CNC machine. In terms of duration, there are two bars; light yellow bar indicates the total time allocated for the sub-activity which is the practical capacity, dark yellow bar indicates the unused capacity of the sub-activity. In terms of cost, the dark green bar indicates the total cost allocated while the light green bar indicates the unused cost capacity of the sub-activity. Based on the chart, the total time allocated is 218,400 minutes and the unused time is 246,156.29 minutes. In order to overcome this, the job scope of this workstation or this sub-activity needs to be re-examined so that maximum time for productivity can be achieved by fully utilizing the allocated time. On the other hand, the total cost allocated is MYR 626,449.89 and the unused capacity cost is MYR 623,804.93. This conveys the message of wastage at the workstation.

Figure 3 shows a comparison of total and unused capacity for duration and capacity cost of subactivity 3; pick up the coils from flattening station. In terms of duration, there are two bars; light yellow bar indicates the total time allocated for the sub-activity which is the practical capacity, dark yellow bar indicates the unused capacity of the sub-activity. In terms of cost, the light green bar indicates the total cost allocated while the dark green bar indicates the unused cost capacity of the sub-activity. The chart shows the total of time assigned to the sub-activity that is 370,800 minutes and has unused amount of 159,600 minutes. A total cost of MYR 36,214 is assigned and has an amount of MYR 15,587.26 is unused. The unused time shows that there is unused amount of time for productivity. In order to overcome this, consider to relocate the operators' workstation according to amount of work.



Figure 2: Analysis of sub-activity 1



Figure 3: Analysis of sub-activity 3

Figure 4 shows a comparison of total and unused capacity for duration and capacity cost of subactivity 9; arrange core on the magnetic strip. In terms of duration, there are two bars; light yellow bar indicates the total time allocated for the sub-activity which is the practical capacity, dark yellow bar indicates the unused capacity of the sub-activity. In terms of cost, the light green bar indicates the total cost allocated while the dark green bar indicates the unused cost capacity of the sub-activity. The chart shows the total of time assigned to the sub-activity that is 123,600 minutes and has unused amount of 596,400 minutes. A total cost of MYR 1,452,000 is assigned and has an amount of MYR -7,006,252.43 are unused. The negative value of both unused capacity in terms of time and cost demonstrate that the capacities are highly insufficient. This would cause for the operators to overworked in order to achieve the targeted demand. The job scopes are probably taking more time than it should to be completed.



Figure 4: Analysis of sub-activity 9

## IV. CONCLUSION

This work has implemented process of time-driven activity-based costing in an electrical and electronics production company on a specific production line of a magnetic inductor to determine the unused capacity in term of duration and cost. Time equation and CCR can act as a tool for the manager to assess the unused capacity. From the value of unused capacity means the manager can reduce the resources for better saving. As a result, in sub-activity-1 of the wire are winded using CNC machine, the unused time was 246,156.29 minutes which needs to be re-examined so that maximum time for productivity can be achieved and the unused capacity of cost was MYR 623,804.93 which conveys the message of wastage at the workstation. In sub-activity-3 of pick up the coils from flattening station, the amount of unused time and cost was -596,400 minutes and MYR -7,006,252.43 respectively. The negative value demonstrated that the operators are overworked than normal time allocation. In sub-activity 9 of arrange core on the magnetic strip, the amount of unused time was -596,400 minutes and MYR -7,006,252.43 for unused cost probably the job scopes were taking more time than it should to be completed. Therefore, the manager has a clear view to reduce production costs based on the analysis of capacity utilization in order to increase working capacity and decrease unused costs.

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