Determinants of project management success: view from an emerging economy

Project management success

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Muhammad Ashraf Fauzi

Faculty of Industrial Management, Universiti Malaysia Pahang, Gambang, Malaysia and Centre for Software Development and Integrated Computing, Universiti Malaysia Pahang, Malaysia

Khairul Firdaus Anuar

Faculty of Industrial Management, University Malaysia Pahang, Pekan, Malaysia

Rahimi A. Rahman

Faculty of Civil Engineering Technology, University Malaysia Pahang, Pekan, Malaysia

Jamaludin Jupir

Faculty of Management, Universiti Multimedia – Kampus Cyberjaya, Cyberjaya, Malaysia, and

Noraina Mazuin Sapuan

Faculty of Industrial Management, Universiti Malaysia Pahang, Gambang, Malaysia

Abstract

Purpose – Achieving project success is the goal of every project. Due to various project requirements, some of the key determinants of project success cannot be met. The purpose of this paper is to understand relying factors that can lead to a successful project that includes project management maturity, decision-making, coordination and knowledge management.

Design/methodology/approach – A self-administered survey was distributed to 231 project managers in the Malaysian project management community. Analysis using partial least square structural equation modelling was applied in testing the proposed relationship between these latent variables.

Findings – Finding shows that all the hypotheses were supported and significant. The most impactful factor is project management maturity, followed by knowledge management.

Practical implications – Implication to the project management industry includes providing autonomy to individuals involved in their expertise and management of efficient cross-functional teams between teams in the project. A systematic knowledge management system through a central repository would contribute to the efficient and flexible distribution of knowledge throughout the project process.

Originality/value – This study is one of the few studies focussing on determinants of project success in Malaysia.

Keywords Coordination, Knowledge management, Project management maturity, Business decision management

Paper type Research paper



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