

ASSESSING THE INFLUENCE OF  
ATTITUDINAL FUNCTION ON  
SUSTAINABILITY AWARENESS IN  
MANUFACTURING INDUSTRY

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I hereby declare that the work in this thesis is based on my original work except for quotations and citations which have been duly acknowledged. I also declare that it has not been previously or concurrently submitted for any other degree at Universiti Malaysia Pahang or any other institutions.

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*The strength which makes us stand firm against all odds, having trust in Allah and accepting His plan.*

*“Be patient, for indeed Allah is with the patient”  
[Al-Baqarah: 153]*

## ABSTRAK

Kelestarian sebagai bidang penyelidikan semakin penting bukan hanya di kalangan ahli akademik, tetapi juga para praktisi. Dengan permintaan yang semakin meningkat untuk produk mesra alam mendorong pengeluar mempertimbangkan dan lebih mementingkan pemasaran hijau untuk syarikat mereka. Mengakses kesedaran kelestarian terhadap industri ini dianggap sebagai sasaran yang baik untuk memulakan penyelidikan. Hampir 60 hingga 70 peratus penyelidikan sebelumnya yang melibatkan kesedaran kelestarian lebih tertumpu pada pengetahuan terhadap subjek yang dihujah, tidak pernah dianggap bahawa tingkah laku manusia juga mungkin mempengaruhi keseluruhan hasil kesedaran tersebut. Oleh itu, kajian ini dilakukan dengan mempertimbangkan parameter sikap ketika menganalisis hasilnya. Ujian awal (*Pilot Run*) menunjukkan bahawa kebanyakan masyarakat, tanpa mengira latar belakang mereka, mengetahui apa itu kelestarian. Hasil kajian ini menunjukkan bahawa sikap seseorang tersebut sedikit sebanyak dapat mempengaruhi data awal. Pengetahuan dan sikap dapat dirumuskan sebagai pemboleh ubah yang sama untuk mengakses kesedaran. Kajian eksploratori ini diharapkan dapat memaparkan kepentingan tingkah laku emosi dalam mengakses atau mencapai Kesedaran Kelestarian

## **ABSTRACT**

Sustainability as an area of research is growing in importance not only among academicians, but practitioners as well. With the growing demand for environmentally friendly products drive a manufacturer to consider and more concern about green marketing for their company. Accessing a sustainability awareness towards this focal industry is considered as a good target to start the research. Almost 60 to 70 percent of previous research with regard to sustainability awareness is focused more towards subject's knowledge, never considered a man's behavior that might be affect the whole result of the awareness. Several academic studies around the world have presenting on how the emotional behavior and awareness can be relate to each other. Thus, this study was undertaken by considering an attitudinal parameter when analyzing the result. Preliminary test or Pilot Run test indicate that most community regardless their background are aware on what is sustainability. By incorporating attitudinal parameter into Green Project Management (GPM) P5 tools, the result of this study suggest that attitude of the person can slightly affect the initial data. Validate by a variable control chart, knowledge and attitude can be formulated as an equal variable to access the awareness. This research study hopes to bring forth the importance of an emotional behavior towards accessing Sustainability Awareness.

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