## IMPACT OF UTILISING A MULTIMEDIA-BASED TENSE TOOL ON STUDENTS' MOTIVATION, COGNITIVE LOAD AND LANGUAGE LEARNING EXPERIENCE

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I hereby declare that the work in this thesis is based on my original work except for quotations and citations which have been duly acknowledged. I also declare that it has not been previously or concurrently submitted for any other degree at Universiti Malaysia Pahang or any other institutions.

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#### **ABSTRAK**

Penggunaan teknologi yang berkembang secara meluas menawarkan ruang kemungkinan yang pelbagai dalam memperbaiki proses pembelajaran. Teknologi berasaskan multimedia muncul dari arah aliran ini dan menarik perhatian para penyelidik yang tekun mengembangkan pengajaran untuk bidang pembelajaran yang berbeza. Pembelajaran bahasa adalah salah satu bidang yang paling diminati di mana pelbagai jenis teknologi banyak diguna pakai dalam pengajaran. Lebih khusus lagi, pembelajaran bahasa Inggeris dibuat menggunakan teknologi multimedia. Walaupun banyak kajian telah dilakukan mengenai implikasi terhadap pembelajaran bahasa Inggeris yang berasaskan multimedia dan amalan pendidikan yang memupuk pendekatan pembelajaran, namun kurang perhatian diberikan terhadap reka bentuk pengajaran berasaskan teori. Yang paling utama, untuk memulakan pembelajaran yang bermakna, kurangnya kajian terhadap perancangan arahan yang tepat yang berkaitan dengan peningkatan motivasi dan pengurusan beban kognitif, terutama dalam konteks negara-negara membangun seperti Malaysia. Tambahan pula di Malaysia, tatabahasa bahasa Inggeris adalah salah satu perkara penting yang memerlukan perhatian lebih dari pereka pengajaran untuk mencapai pembelajaran yang paling berkesan. Kajian ini berusaha untuk mengisi jurang yang disebutkan ini dengan membina 'Multimedia-Based Tense Tool (MBTT)' di mana arahannya difokuskan untuk mengintegrasikan model motivasi dan aspek kognitif untuk meningkatkan motivasi pelajar dan menguruskan beban kognitif. Untuk mencapai objektif kajian, reka bentuk penyelidikan menggunakan kaedah campuran telah diguna pakai dalam kajian ini dan empat instrumen kajian telah digunakan seperti 1) IMMS, 2) NASA-TLX, 3) Skor Modul Penilaian dan 4) Protokol temu ramah. Tinjauan IMMS telah dilakukan untuk mengukur hasil motivasi pelajar. Instrumen NASA-TLX digunakan untuk mengetahui beban kognitif pelajar semasa menggunakan alat tersebut. Protokol temu bual dijalankan untuk meneroka pengalaman belajar pelajar. Dalam proses pengumpulan data untuk kajian ini, peserta dipilih berasaskan rawak mudah dari universiti teknikal – iaitu seramai 128 orang (25 pelajar untuk kumpulan kawalan dan 103 pelajar untuk kumpulan eksperimen). Analisis data kuantitatif dilakukan dengan menggunakan SPSS versi 18.0. Dalam analisis statistik terhadap data kuantitatif, analisis awal, inferensi dan analisis korelasi Pearson telah dilakukan. Analisis bertema terhadap data kualitatif telah dicapai untuk meneroka pengalaman pembelajaran pelajar. Penemuan dari IMMS (M = 4.04, SD = .13), NASA-TLX (M = 35.79, SD = 5.23) dan Skor Modul Penilaian MBTT (M = 7.83, SD = .98) menunjukkan peranan penting reka bentuk instruksional dalam motivasi dan aspek kognitif terhadap peningkatan hasil motivasi pelajar, beban kognitif terurus dan pengalaman pembelajaran positif. Oleh itu, kajian ini menyokong keberkesanan reka bentuk pengajaran berasaskan multimedia sebagai model yang sesuai untuk meningkatkan motivasi dan menguruskan beban kognitif pelajar untuk pembelajaran bahasa. Selanjutnya, kajian semasa merancang MBTT dapat berperanan sebagai panduan berpengaruh untuk penyelidikan masa depan terhadap reka bentuk pengajaran. Reka bentuk pengajaran berasaskan multimedia yang mengekalkan rangka kerja teori terhadap motivasi dan beban kognitif boleh hadir bukan sahaja bersama implikasi pedagogi tetapi juga implikasi reka bentuk pengajaran. Reka bentuk ini dapat menyumbang kepada pereka bentuk pengajaran yang tekun bekerja demi itu, keperluan merancang bahasa. Oleh bahan pengajaran mempertimbangkan teori sangat penting dalam setiap aspek meningkatkan pengetahuan tentang pembelajaran tatabahasa dalam Bahasa Inggeris.

#### **ABSTRACT**

Widespread utilization of evolving technologies offers immense possibilities in enhancing learning. Multimedia-based technology emerges from this trend and draws concern of researchers who are devotedly developing instructions for divergent areas of learning. Language learning is one of the most demanding areas where the practice of different kinds of technologies are adopted. More specifically, English language learning is performed using the multimedia technology. While much research has been done on the implication of multimedia-based English language learning and educational practices fostering learning approaches, relatively little concern has been given on instructional design based on theoretical foundations. Most importantly, to initiate meaningful learning, designing proper instructions relating to motivation enhancement and cognitive load management, there is a lack of studies, particularly in the context of developing countries like Malaysia. Furthermore, in Malaysia, English tenses as one of the vital items of grammar require more attention from the instructional designers in order to achieve the utmost effective learning. This study sought to fill this gap by developing such a Multimedia-Based Tense Tool (MBTT) where the instructions are focused on integrating the motivational model and cognitive aspects to enhance students' motivation and manage cognitive load. To achieve the research objectives, in this study a mixed-method research design has been adopted in this study and four research instruments have been utilized such as 1) IMMS, 2) NASA-TLX, 3) Evaluation Module Score and 4) Interview protocol. In order to measure learners' motivation outcome, IMMS survey was conducted. NASA-TLX instrument is applied to know students cognitive load on using the tool. Interview protocol is conducted in order to explore students learning experience. To collect the data for the present study, participants are chosen as a simple random basis from a technical based university- a total of 128 (25 students for the control group and 103 students for the experimental group). Quantitative data analysis is performed using SPSS 18.0 version. In statistical analysis of quantitative data, preliminary analysis, inferential and Pearson correlational analysis are performed. Thematic analysis of qualitative data is accomplished to explore students learning experience. Findings from the IMMS (M = 4.04, SD = .13), NASA-TLX (M = 35.79, SD = 5.23) and MBTT Evaluation Module Score (M= 7. 83, SD = .98) indicated the important role of motivation and cognitive aspects instructional design on students' motivational outcome improvement, managed cognitive load and positive learning experience. Therefore, the present study supports the effectiveness of multimedia-based instructional design as an appropriate model for enhancing motivation and managing the cognitive load of the students for language learning. Furthermore, the present study of designing multimedia-based tense tool can contribute as an influential guide for future research on instructional design. A multimedia-based instructional design maintaining theoretical framework of motivation and cognitive load can come up with not only pedagogical implication but also ID design implications. It can contribute for instructional designers who are devoted to work for the language learners. Therefore, the need of designing a theoretically considered instructional material is crucial in every aspect of improving knowledge of English Tense learning.

#### TABLE OF CONTENT

DEC	LARATION		
TITI	LE PAGE		
ACK	NOWLEDGEMENTS	ii	
ABS	TRAK	iii	
ABS	TRACT	iv	
TAB	LE OF CONTENT	$\mathbf{v}$	
LIST	T OF TABLES	X	
LIST	T OF FIGURES	xi	
LIST	T OF ABBREVIATIONS	xii	
LIST	T OF APPENDICES	xiv	
СНА	APTER 1 INTRODUCTION	1	
1.1	Introduction	1	
1.2	Background of the Current Study	2	
	1.2.1 Educational Issues Related to the Present Study	3	
	1.2.2 Empirical Issues Related to the Present Study	10	
	1.2.3 Theoretical Issues Related to the Present Study	12	
1.3	Problem Statement	14	
1.4	Research Objectives		
1.5	Research Questions		
1.6	Hypothesis	18	
1.7	Scope of the Research	19	
1.8	Significance of the Study		
1.9	Operational Definitions		
1.10	Summary	24	

CHA	PTER 2	2 LITERATURE REVIEW	25
2.1	Introduction		25
2.2	Conce	eptual Framework of the Study	25
2.3	Grammar Learning		
	2.3.1	Importance of Grammar Learning and English Tenses	28
	2.3.2	Implication of Tense Learning in Malaysian Context	29
2.4	Technology and Language Learning		31
	2.4.1	Multimedia Learning	37
2.5	Motivation		
	2.5.1	Types of Motivation	39
	2.5.2	Motivation and Learning	41
2.6	Cognitive Load		
	2.6.1	Types of Cognitive Load and the Effects on Learning	43
	2.6.2	Cognitive Load and Second Language Learning	49
2.7	Langu	nage Learning Experience	50
	2.7.1	Learner Engagement and Self-efficacy	52
2.8	Discussion on Previous Studies		53
	2.8.1	Cognitive Load in Language Learning	53
	2.8.2	Motivation and Language Learning	56
	2.8.3	Technology-based Language Learning	59
2.9	Theoretical Framework		
	2.9.1	Theoretical Foundation of Cognitive Load and Instructional	
		Design	63
	2.9.2	Second Language Acquisition Theories	74
	2.9.3	Theoretical Foundation of Motivational Learning	81
2.10	Summary		

CHA	PTER 3	3 METHODOLOGY	88
3.1	Introd	uction	88
3.2	Research Design		
3.3	Research Material		
3.4	Participants		
3.5	.5 Research Instruments		
	3.5.1	Instructional Material Motivation Survey (IMMS)	92
	3.5.2	Cognitive Load Measurement Scale	93
	3.5.3	MBTT Evaluation Module	94
	3.5.4	Interview Protocol	95
3.6	Relial	pility and validity of the instruments	97
	3.6.1	IMMS	97
	3.6.2	NASA-TLX	99
	3.6.3	MBTT Evaluation Module	99
	3.6.4	Interview Protocol	100
3.7	Resea	rch Procedure	101
	3.7.1	General Procedure	101
	3.7.2	Experimental Procedure	103
3.8	Pilot S	Study	105
3.9	Data Processing and Analysis		
	3.9.1	Statistical Analysis Techniques	107
	3.9.2	Exploratory Techniques	108
3.10	Summ	nary	109
CHA	PTER 4	4 SYSTEMATIC ARCHITECTURE OF MULTIMEDIA-BASED	)
TENS	SE TOO	OL .	110

4.1	Introduction			
4.2	Development of the Multimedia-based Tense Tool			
4.3	Instru	ctional Design of Multimedia-based Tense Tool	113	
	4.3.1	Sequencing of Content from Simple to Complex	114	
	4.3.2	Design Principles of the Cognitive Theory of Multimedia		
		Learning	122	
	4.3.3	Principles of the ARCS Model	130	
4.4	Sumn	nary	139	
CHA	PTER 5	5 FINDINGS & DISCUSSION	140	
5.1	Introd	luction	140	
5.2	Findir	Findings of the Quantitative Data		
	5.2.1	Instructional Materials Motivation Survey (IMMS)	140	
	5.2.2	Cognitive Load Measuring Scale Using the NASA-TLX	147	
	5.2.3	MBTT Evaluation module score	152	
5.3	Findings of the Qualitative Data		156	
	5.3.1	Effects of Instructional Design of the MBTT on Students'		
		Cognitive Load	157	
	5.3.2	Effects of Using the MBTT on Student Motivation	158	
	5.3.3	Effects of Using MBTT on Learning Experiences	160	
5.4	Discu	ssion of the Findings	173	
	5.4.1	To what extent does use a multimedia-based tense tool (MBTT)		
		increase student motivation in learning English tenses?		
		Hypothesis 1: The outcome of motivation is higher for		
		experimental group than control group after the use of the MBTT	174	
	5.4.2	To what extent does use multimedia-based tense tool (MBTT)		
		help to effectively manage students' cognitive load? Hypothesis		

		2: Cognitive load of students in the experimental group is managed progressively after the use of the MBTT	181
	5.4.3	What is the correlation between motivation and cognitive load when MBTT is used?	187
	5.4.4	What is students' perception on the benefits and challenges while using MBTT on motivation, cognitive load and language learning experiences?	193
5.5	The o	verall learning experience of the students on the use of the tool	200
5.6	Summ	ary	205
CHAI	PTER 6	IMPLICATIONS AND RECOMMENDATIONS	206
6.1	Introd	uction	206
6.2	Implic	eations of the Study	207
	6.2.1	Implications for Instructional Designers	208
	6.2.2	Implication On Pedagogical Perspectives	208
	6.2.3	Theoretical Implications	211
6.3	The Ir	npact of the Instructional Design of MBTT	216
6.4	Limita	ation of the study	218
6.5	Direct	ions for Future Studies	218
6.6	Concl	usion	221
REFE	CRENC	ES	226
APPE	NDICI	ES	259

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