Harahap, A. Z. M. K., Nursal, A. T., Sahlan, K., & Sobry, S. C. (2023). The Characteristics of Demand Rates in Inventory Routing Problem. Advances in Social Sciences Research Journal, 10(7). 76-84.

# The Characteristics of Demand Rates in Inventory Routing Problem

#### Afif Zuhri Muhammad Khodri Harahap

Faculty of Business and Management, Universiti Teknologi MARA (UiTM) Cawangan Terengganu Kampus Dungun, 23000 Sura Hujung Dungun, Terengganu, MALAYSIA

#### Ahmad Taufik Nursal

Faculty of Industrial Management, Universiti Malaysia Pahang, Lebuhraya Tun Razak, 26300, Gambang, Pahang, Malaysia

#### Khairulnizam Sahlan

Faculty of Technology Management and Technopreneurship, Universiti Teknikal Malaysia (UTeM), Hang Tuah Jaya, 76100 Melaka, MALAYSIA

## **Suheil Che Sobry**

School of Technology Management and Logistics, Universiti Utara Malaysia, 06010 UUM Sintok, Kedah, MALAYSIA

#### ABSTRACT

In today's business landscape, demand variability plays a crucial role in determining the success of companies across various industries. This article explores the concept of demand variability, encompassing both deterministic and stochastic demand patterns. We delve into the differences between these demand types and their implications for businesses. The article emphasizes the significance of accurate demand forecasting and its role in strategic decision-making. Deterministic demand, characterized by predictable patterns, allows businesses to forecast with certainty. On the other hand, stochastic demand introduces uncertainty, requiring statistical methods and probability theory for estimation and management. Furthermore, we explore the distinction between stochastic stationary demand and stochastic nonstationary demand. While the former maintains consistent statistical properties over time, the latter experiences fluctuations in its characteristics due to external factors. We highlight the challenges faced by businesses in forecasting and managing nonstationary demand and the need for adaptive forecasting methods. To successfully navigate today's dynamic market, companies must embrace advanced analytics and data-driven approaches. By leveraging historical data, statistical models, and forecasting techniques, businesses can gain valuable insights into demand patterns, optimize inventory management, and make informed strategic decisions. Ultimately, understanding and managing demand variability is paramount for businesses seeking to improve customer satisfaction, optimize operations, and enhance their competitive advantage. This article aims to provide a comprehensive understanding of demand variability and equip readers with insights and strategies to tackle the challenges posed by an ever-changing market landscape.



#### Keywords: Demand characteristic, deterministic, stochastic, forecasting, optimization.

## INTRODUCTION

Today's marketplace is characterized by dynamic and unpredictable consumer behavior, market fluctuations, and evolving economic conditions. Businesses could rely on simple trend analysis or historical data to predict demand patterns. As a result, traditional forecasting methods fall short in providing accurate insights into demand fluctuations, necessitating a deeper understanding of different demand types and their implications.

Deterministic demand offers a semblance of certainty for businesses. It allows them to make informed decisions and plan their operations accordingly. However, the real-world scenario often presents a different picture, with demand patterns influenced by a myriad of factors, resulting in stochastic demand. This introduces an element of uncertainty that businesses must grapple with to maintain a competitive edge. Researchers have addressed stochastic demand in the IRP by incorporating probabilistic models and simulation-based techniques. For instance, [1] proposed a stochastic programming approach for the IRP that considers demand uncertainty. They used scenario generation techniques to generate demand scenarios and developed a solution algorithm to minimize costs and mitigate the risk of stockouts.

Within the realm of stochastic demand, we encounter two distinct categories: stochastic stationary and stochastic nonstationary demand. The former exhibits consistent statistical properties over time, albeit with random fluctuations. Businesses can leverage historical data and statistical models to analyze and forecast such demand patterns. However, the latter presents a greater challenge, as the statistical characteristics of demand change over time due to external influences. Companies must adopt adaptive forecasting methods to effectively navigate these fluctuations.

In addition, other types of demand are called dynamic demand which accounts for scenarios where customer demand patterns evolve over time. Recent research has focused on addressing the challenges posed by dynamic demand in the IRP. For example, [2] proposed a dynamic programming approach that adjusts inventory replenishment and routing decisions in real-time based on changing demand patterns. They demonstrated the effectiveness of their approach using a case study from the food distribution industry. The types of demand rates are illustrated in Figure 1.



Fig. 1 Characteristic for demand

Hence, this article aims to highlight the demand variability with the knowledge and strategies needed to effectively manage it. By exploring the differences between deterministic and stochastic demand, as well as the nuances between stochastic stationary and nonstationary demand, we will delve into the methodologies, tools, and approaches available for businesses to make accurate forecasts and optimize their operations. In the dynamic landscape of today's market, staying ahead of demand fluctuations is paramount. By embracing advanced analytics, data-driven decision-making, and adaptive forecasting techniques, businesses can gain a competitive advantage, enhance customer satisfaction, and achieve operational excellence. Join us as we embark on a journey to unravel the mysteries of demand variability and unlock the potential for success in an ever-changing business environment

## LITERATURE REVIEW

In the fast-paced and competitive world of business, understanding and effectively managing demand variability is vital for organizations across industries. The ability to accurately forecast and adapt to shifting demand patterns can make or break a company's success. This article aims to delve into the intricacies of demand variability, exploring the concepts of deterministic and stochastic demand, as well as the challenges associated with stochastic stationary and nonstationary demand.

Previous study by [3], they provide a comprehensive overview of supply chain management, emphasizing the importance of demand variability in shaping supply chain strategies. The book covers various aspects of demand forecasting, inventory management, and risk mitigation in the face of uncertain demand. [4] explores mitigation strategies for managing supply chain disruptions caused by demand variability, providing insights. Furthermore, [5] provide a comprehensive overview of operations management, discussing the importance of demand variability and its impact on operational decision-making. The book explores forecasting techniques, capacity planning, and inventory management strategies to address uncertain demand. Also, [6] provide a comprehensive definition of supply chain management, highlighting the role of demand variability and the need for effective coordination and collaboration across the supply chain.

From the global perspective on supply chain management, [7] study on demand variability. It discusses the impact of demand forecasting on inventory management, production planning, and customer satisfaction, providing practical insights and case studies. [8] examines the impact of demand uncertainty on supply chain performance, emphasizing the need for robust forecasting and risk management strategies to mitigate the effects of demand variability. Others study review various inventory control models and techniques in the context of stochastic demand, highlighting the importance of demand variability in effective inventory management [9].

Earliest study proposed by [10] explores different techniques for combining forecasts from multiple sources, a useful approach in dealing with stochastic demand. The review offers insights into the strengths and limitations of various combination methods, providing guidance for improving demand forecasting accuracy. And also, the study made by [11] which focus on the demand uncertainty challenge in supply chain management. The book presents strategies for managing uncertainty, including demand pooling, postponement, and agile supply chain practices, providing insights into mitigating the effects of stochastic demand.

Harahap, A. Z. M. K., Nursal, A. T., Sahlan, K., & Sobry, S. C. (2023). The Characteristics of Demand Rates in Inventory Routing Problem. Advances in Social Sciences Research Journal, 10(7). 76-84.

[12] offers a review of demand forecasting techniques, highlighting their strengths, weaknesses, and applicability in different contexts. The study provides valuable insights into the state of the art in demand forecasting, helping businesses make informed decisions about forecasting methodologies. [13] review paper summarizes the developments in forecasting research and practice during the period of 2000-2005. It provides an overview of forecasting techniques, models, and software, helping businesses stay up-to-date with the latest advancements in the field. In addition, [14] quantifies the bullwhip effect, a phenomenon caused by demand variability amplifying as it moves upstream in a supply chain, emphasizing the importance of accurate demand forecasting. Otherwise, [15] come out with a minimizing the bullwhip effect in a single product multistage supply chain using genetic algorithm [16] investigate the effects of demand learning and strategic production capacities on the accuracy of demand forecasts, highlighting the significance of incorporating these factors into demand variability analysis. [17] propose a revised classification system for forecasting intermittent demand, addressing the challenges associated with demand variability in sporadic or infrequent demand patterns. This systematic review by [18] examines various forecast improvement methods and their applications. The study presents an extensive overview of techniques such as judgmental forecasting, statistical models, and collaborative forecasting, aiding businesses in selecting appropriate approaches for managing stochastic demand.

Hence, several studies have compared and evaluated different approaches for deterministic, stochastic, and dynamic demand in the IRP. For instance, [19] conducted a comparative study of deterministic and stochastic models for the IRP. They evaluated the performance of these models in terms of costs and service levels. Their findings showed that stochastic models outperformed deterministic models in terms of cost reduction and risk mitigation.

# **USER QUERY INTENT AND STORAGE OF TAGS**

There are many types of demand usually happen in business. Here, we provide the explanation on the types of demand as shown in Figure 2.

#### **Deterministic Demand**

Deterministic demand refers to a situation in which the demand for a product or service can be precisely predicted or forecasted with complete certainty. In other words, the demand follows a fixed pattern or trend that can be determined in advance. This type of demand is typically characterized by stable and consistent patterns, allowing businesses to make accurate forecasts and plan their operations accordingly.

# **Stochastic Demand**

Stochastic demand, on the other hand, refers to a situation in which the demand for a product or service is uncertain and can vary randomly over time. Unlike deterministic demand, stochastic demand is not predictable with complete certainty. Instead, it is influenced by various factors such as market conditions, customer preferences, economic fluctuations, and other random variables. Businesses need to use statistical methods and probability theory to estimate and manage stochastic demand [20].

# Stationary and non-stationary Data

Stationarity and non-stationary are terms that are important for understanding changes in the Earth System [21]. A stationary time series has statistical properties or moments (e.g., mean

and variance) that do not vary in time. Stationarity, then, is the status of a stationary time series. Conversely, non-stationary is the status of a time series whose statistical properties are changing through time [22].

#### **Stochastic Stationary Demand**

Stochastic stationary demand is a type of stochastic demand in which the statistical properties of demand remain constant over time. Although the demand may fluctuate randomly, the underlying statistical characteristics, such as mean and variance, remain the same across different time periods. This allows businesses to analyze historical data and use statistical models to make predictions about future demand patterns.

#### **Stochastic Nonstationary Demand**

Stochastic nonstationary demand refers to a type of stochastic demand in which the statistical properties of demand change over time. Unlike stochastic stationary demand, the mean, variance, or other statistical characteristics of demand may vary across different time periods. This type of demand is typically influenced by external factors such as market trends, changing consumer behavior, or shifts in economic conditions. Businesses face greater challenges in forecasting and managing stochastic nonstationary demand due to its changing nature and the need for adaptive forecasting methods.

In addition, Figure 3 shows the illustration of the principle of stationary and non-stationary data. More likely, the time series will not be stationary which means that have to identify the trends present in the series and manipulate the data to become stationary [23]. After the trends are removed, then the advanced modeling techniques are applied while maintaining the valuable knowledge of the separated trends, which will be used later.



Fig. 3 An illustration of the principles of stationary and non-stationary data Sources: [23]

As we observe the graph of the time-dependent mean, there is a consistent trend in the stationary series. In the case of non-stationary demand series, the trend remains consistent, but the quantity increases over time. When it comes to non-stationary series, we notice inconsistencies in demand rates.

# THE CHALLENGES IN FORECASTING DATA

Businesses face several challenges when it comes to forecasting and managing demand. Some of these challenges include:

#### **Trend and Seasonality**

Nonstationary demand often exhibits trends and seasonality, making it difficult to accurately predict future patterns. These variations can be influenced by factors such as changing consumer preferences, market trends, and seasonal fluctuations.

#### Volatility

Nonstationary demand can be highly volatile, characterized by sudden shifts and unexpected spikes or drops. This volatility makes it challenging to forecast demand accurately and can lead to inventory shortages or excesses, affecting operational efficiency and profitability.

## **External Factors**

Nonstationary demand is often influenced by external factors that are beyond the control of businesses, such as economic conditions, political events, natural disasters, or technological disruptions. These factors introduce additional uncertainties and make demand forecasting more complex.

# Data Quality and Availability

Forecasting nonstationary demand requires reliable and comprehensive historical data. However, obtaining high-quality data can be challenging, particularly when dealing with newer products, emerging markets, or limited data availability. Incomplete or inconsistent data can lead to inaccurate forecasts.

# Adaptability

Traditional forecasting methods may not be suitable for nonstationary demand as they assume stable patterns and struggle to capture dynamic changes. There is a need for adaptive forecasting methods that can quickly adapt to evolving demand patterns, incorporate new information, and adjust forecast models accordingly.

The need for adaptive forecasting methods arises due to the challenges mentioned above. Adaptive methods can handle nonstationary demand more effectively by continuously updating forecast models based on real-time data, incorporating trend and seasonality adjustments, and considering external factors that impact demand. These methods enable businesses to make more accurate and responsive forecasts, leading to improved inventory management, optimized production planning, better resource allocation, and enhanced customer satisfaction.

# **ADVANTAGES OF RIGHT DATA**

This article provides a comprehensive understanding of demand variability and offers strategic guidance for businesses. It emphasizes the importance of accurate demand forecasting and its role in strategic decision-making. By exploring deterministic and stochastic demand types, as well as the distinctions between stochastic stationary and nonstationary demand, readers gain insights into the complexities of demand patterns. The article highlights the challenges faced by businesses in forecasting and managing nonstationary demand and emphasizes the need for

adaptive forecasting methods. Furthermore, it emphasizes the significance of advanced analytics and data-driven approaches in navigating today's dynamic market. By leveraging historical data, statistical models, and forecasting techniques, businesses can optimize inventory management, gain valuable insights into demand patterns, and make informed strategic decisions. Ultimately, understanding and managing demand variability is paramount for businesses seeking to improve customer satisfaction, optimize operations, and enhance their competitive advantage.

Overall, the article provides valuable knowledge and strategies for understanding, forecasting, and managing demand variability, enabling businesses to make informed decisions, optimize their operations, and gain a competitive edge in today's market.

#### **CONCLUSION**

Based on the types of demand mentioned, there isn't a definitive "best" type of demand to increase company profit, as it depends on various factors including the nature of the business, market conditions, and the company's ability to adapt. However, understanding and effectively managing customer demand patterns can certainly contribute to maximizing profit.

If the company operates in an industry with consistent and predictable demand patterns, such as seasonal products or services, it can leverage this knowledge to optimize inventory management, production planning, and pricing strategies. By aligning supply with expected demand, the company can minimize stockouts, reduce excess inventory costs, and capture maximum revenue during peak periods. Furthermore, in industries characterized by uncertain and random fluctuations in customer demand, such as fashion or technology, companies need to employ robust forecasting techniques and responsive supply chain strategies. By accurately predicting and adapting to changing customer preferences, market trends, and external factors, the company can optimize inventory levels, reduce the risk of stockouts or overstocks, and meet customer demands promptly, thereby increasing customer satisfaction and profit. Understanding whether the demand data is stationary or nonstationary is crucial. If the demand exhibits nonstationary behavior, such as trends or seasonality, it is essential to identify and analyze these patterns.

In addition, dealing with stochastic stationary or nonstationary demand requires advanced forecasting techniques that consider both random fluctuations and changes in statistical properties. Employing appropriate models and algorithms to capture the dual nature of demand variability can help companies optimize inventory levels, production planning, and pricing strategies. This can lead to increased profitability by minimizing costs and meeting customer demand effectively.

#### References

- [1]. Tran, T. T., & Smith, A. D. (2019). Stochastic optimization for integration of renewable energy technologies in district energy systems for cost-effective use. Energies, 12(3), 533.
- [2]. Gao, X., Chen, S., Tang, H., & Zhang, H. (2020). Study of optimal order policy for a multi-period multi-raw material inventory management problem under carbon emission constraint. Computers & Industrial Engineering, 148, 106693.

- [3]. Chopra, S., & Meindl, P. (2016). Supply Chain Management: Strategy, Planning, and Operation. Pearson Education.
- [4]. Sodhi, M. S., & Tang, C. S. (2012). Managing supply chain risk (Vol. 172). Springer Science & Business Media.
- [5]. Moons, K., Waeyenbergh, G., & Pintelon, L. (2019). Measuring the logistics performance of internal hospital supply chains–a literature study. Omega, 82, 205-217.
- [6]. Mentzer, J. T., DeWitt, W., Keebler, J. S., Min, S., Nix, N. W., Smith, C. D., & Zacharia, Z. G. (2001). Defining supply chain management. Journal of Business logistics, 22(2), 1-25.
- [7]. Sanders, N. R. (2018). Supply Chain Management: A Global Perspective. John Wiley & Sons
- [8]. Syntetos, A. A., Babai, Z., Boylan, J. E., Kolassa, S., & Nikolopoulos, K. (2016). Supply chain forecasting: Theory, practice, their gap and the future. European Journal of Operational Research, 252(1), 1-26.
- [9]. Huang, G., Ding, Q., Dong, C., & Pan, Z. (2021). Joint optimization of pricing and inventory control for dualchannel problem under stochastic demand. Annals of Operations Research, 298, 307-337.
- [10]. Clemen, R. T. (1989). Combining forecasts: A review and annotated bibliography. International Journal of Forecasting, 5(4), 559-583.
- [11]. Gounaris, C. E., Wiesemann, W., & Floudas, C. A. (2013). The robust capacitated vehicle routing problem under demand uncertainty. Operations Research, 61(3), 677-693.
- [12]. Bacchetti, A., & Saccani, N. (2012). Spare parts classification and demand forecasting for stock control: Investigating the gap between research and practice. Omega, 40(6), 722-737.
- [13]. Mirkouei, A., Haapala, K. R., Sessions, J., & Murthy, G. S. (2017). A review and future directions in technoeconomic modeling and optimization of upstream forest biomass to bio-oil supply chains. Renewable and Sustainable Energy Reviews, 67, 15-35.
- [14]. Chen, F., Ryan, J. K., & Simchi-Levi, D. (2000). The impact of exponential smoothing forecasts on the bullwhip effect. *Naval Research Logistics (NRL)*, 47(4), 269-286.
- [15]. Mahmud, S., Rahman, M., Hasan, M., & Hossain, M. (2016). Minimizing the bullwhip effect in a single product multistage supply chain using genetic algorithm. Uncertain Supply Chain Management, 4(2), 137-146.
- [16]. Nicolaisen, M. S., & Driscoll, P. A. (2014). Ex-post evaluations of demand forecast accuracy: A literature review. Transport Reviews, 34(4), 540-557.
- [17]. Petersen, B. M., Boel, M., Montag, M., & Gardner, D. K. (2016). Development of a generally applicable morphokinetic algorithm capable of predicting the implantation potential of embryos transferred on Day 3. Human reproduction, 31(10), 2231-2244.
- [18]. Machuca, M. M., Sainz, M., & Costa, C. M. (2014). A review of forecasting models for new products. Intangible capital, 10(1), 1-25.
- [19]. Li, S., Jin, X., Xuan, Y., Zhou, X., Chen, W., Wang, Y. X., & Yan, X. (2019). Enhancing the locality and breaking the memory bottleneck of transformer on time series forecasting. Advances in neural information processing systems, 32.
- [20]. Makridakis, S., Fry, C., Petropoulos, F., & Spiliotis, E. (2022). The future of forecasting competitions: Design attributes and principles. INFORMS Journal on Data Science, 1(1), 96-113.

- [21]. De Luca, D. L., & Galasso, L. (2018). Stationary and non-stationary frameworks for extreme rainfall time series in southern Italy. Water, 10(10), 1477.
- [22]. Jato-Espino, D., Sillanpää, N., Charlesworth, S. M., & Rodriguez-Hernandez, J. (2019). A simulationoptimization methodology to model urban catchments under non-stationary extreme rainfall events. Environmental Modelling & Software, 122, 103960.
- [23]. De Paola, F., Giugni, M., Pugliese, F., Annis, A., & Nardi, F. (2018). GEV parameter estimation and stationary vs. non-stationary analysis of extreme rainfall in African test cities. Hydrology, 5(2), 28.