

# WELL building for developing countries: critical design criteria for residential buildings in Malaysia

WELL  
building for  
developing  
countries

Salma Husna Zamani

*Faculty of Civil Engineering Technology,  
Universiti Malaysia Pahang Al-Sultan Abdullah, Kuantan, Malaysia*

Rahimi A. Rahman

*Faculty of Civil Engineering Technology,  
Universiti Malaysia Pahang Al-Sultan Abdullah, Kuantan, Malaysia and  
Faculty of Graduate Studies, Daffodil International University, Dhaka, Bangladesh*

Liyana Mohamed Yusof

*Faculty of Civil Engineering Technology,  
Universiti Malaysia Pahang Al-Sultan Abdullah, Kuantan, Malaysia, and*

Hariharan Naganathan

*School of Management, Wentworth Institute of Technology,  
Boston, Massachusetts, USA*

Received 13 November 2023  
Revised 1 February 2024  
21 April 2024  
Accepted 30 April 2024

## Abstract

**Purpose** – This study aims to investigate the interrelationship between critical design criteria (CDC) that affect health, well-being and productivity (i.e. WELL) for residential buildings in developing countries, using Malaysia as a case study. To achieve the aim, the objectives are to identify CDC that affect WELL collectively; determine CDC that affect health, well-being, and productivity simultaneously; and analyze the interrelationship between the CDC.

**Design/methodology/approach** – Data from the semi-structured interviews and a systematic review of the existing literature were gathered for survey development. Next, survey data was collected from 114 professionals living in multistory buildings. Finally, normalized mean analysis, analytic hierarchy process (AHP), agreement analysis and Spearman correlation analysis were used to analyze the collected data.

**Findings** – Out of the 51 potential design criteria, 16 are critically affecting WELL collectively. Furthermore, six are critically affecting WELL collectively as well as health, well-being and productivity simultaneously: property price, water flow and supply, water treatment, pest management, management services and waste management. Finally, “water treatment” is highly correlated to “water management” and “water flow and supply.” In addition, “waste management” and “management services,” as well as “fire safety” and “emergency evacuation plans,” are highly correlated.

**Originality/value** – This study’s originality includes investigating the CDC of residential buildings for the first time, to the best of the authors’ knowledge, in a developing country. As a result, this study uncovers



This work was supported by Universiti Malaysia Pahang Al-Sultan Abdullah (PDU213001-1). The authors thank the participants for their time and participation in the survey to make this study possible. The authors are also grateful to the editors and anonymous reviewers for their insightful comments, which improved this paper’s quality.